



Statement of Policies & Procedures

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Conectiv LLC is a wholly owned subsidiary of Investview Inc. a publicly traded company OTCQB: INVU

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SECTION 1: Introduction

Adherence to Terms and Conditions and General Code of Ethics

Conectiv, recognizing that members (both Customers and Distributors) engaged in the Conectiv business opportunity assume certain responsibilities in their promotional and selling methods in the distribution of Conectiv products and services, hereby sets forth the basic fair and ethical principles and practices within these Policies & Procedures to which members must continue to adhere to in the conduct of their business.

1.1 Code of Ethics

At Conectiv, we pride ourselves in our mission to help people live brilliant lives. We provide our members with smart leading-edge opportunities, resources, tools, and education to help amplify their quality of life.

Being a worldwide company with Customers and Distributors across the globe, we need each and every single one of our members to adhere to this Code of Ethics and all other policies, including but not limited to: Policies and Procedures and the Distributor Agreement, in order to maintain a sustainable business model that will continue to benefit people throughout the world.

Who Must Follow Our Code?

All members are expected to be familiar with, and fully adhere to, the Code of Ethics. Failure to adhere to the code will result in disciplinary action up to and including termination of the member's account and Distributor Agreement, if applicable. Any local or international law violations may also be prosecuted to the full extent of the law, even if members have ended their relationship with Conectiv.

Ethical Behavior and Business Practices

Diversity

We welcome people of all backgrounds and identities without regard to race, color, religion, sex, sexual orientation, gender identity, marital status, national origin, political belief, protected veteran or disabled status, or genetic information.

Work Environment

Members are expected to create a healthy work environment that follows the highest ethical principles. Members must conduct themselves in such a way that reflects the Company values. All interactions between members and any other party must remain civil, courteous, and business-appropriate regardless of how or where they take place. Members shall be considerate and respectful to everyone. Disrespectful and inappropriate behavior will not be tolerated. Such behaviors include but are not limited to:

- Discrimination (whether based on race, ethnicity, creed, religion, gender, sexual orientation, physical disability, or otherwise)
- Sharing or discussing sexually explicit, obscene, or pornographic material
- Threats
- Profanity
- Defamatory and libelous statements
- Violence
- Harassment
- Abuse
- Personal insults, especially those using racist or sexist terms and profanity.
- Sexual harassment
- Concealing or encouraging inappropriate behavior

Claims & Representation

Transparency, accuracy, and honesty are some of our core values. Customers and Distributors alike are required to reflect these company values by properly presenting the products and services of the Company in a truthful manner at all times.

Unaudited claims of income, gains, or performance of trade research and educational alerts are strictly prohibited. The only exception is for posts, presentations or representations that have been submitted, reviewed, and approved by the Company's compliance department.

Failure to be upfront and transparent during or after the recruitment process may result in disciplinary actions up to and including termination. The best way to avoid disciplinary actions is by being familiar with our products and services, and all Policies and Disclosure documents. If a member is not familiar with a certain topic or does not have the answer to a question, they must direct the inquiring party to the Company's support team or compliance department.

Compliance with Laws and Regulations

Conectiv is fully committed to being compliant with all applicable laws, rules, and regulations of the countries in which we conduct business and operations. As a Company member, you are expected to be familiar with, and adhere to all the laws, rules and regulations involving your business and conduct in every country you operate in. This includes but is not limited to: income laws, tax laws, business laws, etc. If you have any questions regarding what laws apply to you and your Independent Distributor Business, please consult your own tax accountant, tax attorney, or other tax professional. Law violations may result in the termination of your Conectiv account and/or Distributor Agreement whether such violations are related to your business and relationship with the Company or not.

The Company reserves the right to keep or to terminate the Independent Distributor Agreement and Conectiv account of any member for any reason or for no reason. Members are solely responsible and liable for any law violations, and they agree to indemnify the Company, its affiliate companies, directors, officers, employees, and agents, and hold them harmless from all liability including judgments, civil penalties, refunds, attorney fees, court costs, or lost business incurred by the Company as a result of the member's unauthorized representations or actions. This provision shall survive the termination of the member's Conectiv account and/or Distributor Agreement.

How Can I Report Concerns?

Concerns regarding Code of Ethics violations must be sent to the Compliance Department via email (compliance@conectivglobal.com). Any concerns along with accompanying information or evidence that we receive are anonymous and shall remain confidential. Supporting evidence may be required in order to support internal investigations and enforce Policies and Procedures. If you have any other questions, please contact our Compliance Department at the email address above.

1.2 All Documents Incorporated into Distributor Agreement

These Policies and Procedures, along with the Purchase Terms and Conditions, the Replicated Website and Privacy Policy, and the Bonus Plan, in their present form and as amended by Conectiv LLC (hereafter the "Company"), are incorporated into, and form an integral part of, the Independent Distributor Agreement. It is the responsibility of each member to read, understand, adhere to, and ensure that he or she is aware of and operating under the most current version of these Policies and Procedures. Throughout these Policies, when the term "Agreement" is used, it collectively refers to these Policies and Procedures, Agreement Terms and Conditions, Purchase Terms and Conditions, the Replicated Website and Privacy Policy, the Bonus Plan, and the Business Entity Application (if applicable). These documents are incorporated by reference into the Company's Distributor Agreement (all in their current form and as amended by The Company). These policies and documents apply to all Company members, whether they are a distributor or not.

1.3 Changes to the Agreement

The Company reserves the right to amend the Agreement and its prices at its sole and absolute discretion. By executing the Distributor Agreement or registering/creating a Conectiv account, a member agrees to abide by all amendments or modifications that the Company elects to make. Amendments shall be effective five (5) days after publication of notice that the Agreement has been modified. Amendments shall not apply retroactively to conduct that occurred prior to the effective date of the amendment. Notification of amendments shall be published by one or more of the following methods: (1) posting on the Company's official web site; (2) electronic mail (e-mail); (3) posting in members back-offices;

(4) inclusion in Company periodicals; (5) inclusion in product orders or bonus checks; or (6) special mailings. The continuation of an Independent Distributor's business, the acceptance of any benefits under the Agreement, or a member's acceptance of bonuses or commissions constitutes acceptance of all amendments.

1.4 Policies and Provisions Severable

If any provision of the Agreement, in its current form or as may be amended, is found to be invalid, or unenforceable for any reason, only the invalid portion(s) of the provision shall be severed, and the remaining terms and provisions shall remain in full force and effect. The severed provision, or portion thereof, shall be reformed to reflect the purpose of the provision as closely as possible.

1.5 Waiver

The Company never gives up its right to insist on compliance with the Agreement and with the applicable laws governing the conduct of a business. No failure of the Company to exercise any right or power under the Agreement or to insist upon strict compliance by a member with any obligation or provision of the Agreement, and no custom or practice of the parties at variance with the terms of the Agreement, shall constitute a waiver of the Company's right to demand exact compliance with the Agreement. The existence of any claim or cause of action of a member against the Company shall not constitute a defense to enforcement of any term or provision of the Agreement.

SECTION 2: Becoming a Distributor

Individuals (or companies) that have purchased a Conectiv membership are called "Members". The term "Member" refers and applies to both Customers and Independent Distributors. However, not all Members choose to become Distributors. Participation as an Independent Distributor is optional. Members that become Distributors are independent contractors and not employees of the Company. Members should review carefully and decide if being a distributor is right for them. The majority of Conectiv members are strictly product/service using customers.

Distributors are independent contractors and not employees of the Company. In all written, graphic, or digital material used for The Company's business purposes, Distributors must represent themselves as an "Independent Distributor." In verbal conversations with prospective Distributors and Customers, Distributors must not introduce themselves as

anything other than an "Independent Distributor." Distributors shall not lead anyone to believe that they are employees, founders, partners, or representatives of the Company.

2.1 Requirements

In order to become an Independent Distributor each applicant must:

1. Be at least **18 years of age**;
2. Reside in the United States or U.S. Territories or a country that the Company has officially announced is open for business;
3. Earn a minimum of \$600 USD in referral bonuses/commissions;
4. Provide the Company with his/her valid Social Security or Federal Tax ID number by completing the required tax forms. Members outside the United States will provide a foreign tax identification number (required prior to receipt of the first qualified commission payout);
5. Provide the Company with a copy of a valid government-issued photo ID (required prior to receiving the first qualified commission payout);
6. Submit a properly completed Independent Distributor Agreement to the Company;
7. Complete the Company's Distributor Upgrade (KYC) process;

The Company reserves the right to accept or reject any Independent Distributor Agreement for any reason or for no reason.

New members are not required to become Independent Distributors. Participation as an Independent Distributor is optional. If a new member does not complete the Distributor Upgrade process, their account will be registered as a customer-account only. Customers must be at least **18 years of age** and must adhere to all applicable policies and procedures.

Customers can earn referral bonuses/commissions immediately after enrollment. Bonuses can be earned by referring new users that purchase a Conectiv membership or other Conectiv products/services. All Members are provided a referral link upon enrollment that they can share with other people. If someone signs up through a Member's referral link, the Member will receive a bonus. Members can receive bonuses up to \$600 per year without having to become a Distributor. However, if a Member has earned more than \$600 USD in bonuses/commissions, they will be required to complete the Distributor Upgrade process to continue to receive additional bonuses and to comply with income reporting thresholds as set by government agencies. Members that have met the \$600 USD threshold and fail to complete the KYC verification process may continue to use our products, but they will be deemed ineligible to receive further bonuses and/or commissions. This is done to comply with all relevant US laws and regulations as well as AML laws as discussed later in this document. Members who generate any form of a bonus will be required to watch the mandatory training videos.

Purchasing a Conectiv membership is not a prerequisite for individuals wanting to sell or market Conectiv products and services. Those interested in sharing Conectiv's service offerings without being a paying customer must contact our support team (support@conectivglobal.com) to request guidance on obtaining a distributor kit. This kit includes access to a personal referral link, a dedicated back-office account, and access to the latest Conectiv marketing materials. The Company reserves the right to approve or deny any request to obtain a distributor kit at its discretion. Approval is contingent upon ensuring that the individual demonstrates sufficient understanding of Conectiv's services and the ability to market them accurately and responsibly.

2.2 Registration Fee and Product Purchases

No person is required to purchase company products, services or sales aids, or to pay any other charge or fee to become an Independent Distributor of the Company.

2.3 Independent Distributor Benefits

Once an Independent Distributor Agreement has been accepted by the Company, the full benefits of the Bonus Plan and the Distributor Agreement are available to the new Distributor. These benefits include the right to:

1. Sell the Company's products and services;
2. Participate in the Company's Bonus Plan (receive bonuses and commissions, if eligible)
3. Enroll other individuals as members into the Conectiv business and thereby, build a marketing organization and progress through the Bonus Plan and its associated rewards;
4. Receive periodic company literature and other Corporate communications;
5. Participate in Company sponsored support, service, training, motivational and recognition functions, upon payment of appropriate charges, if applicable; and
6. Participate in promotional and incentive contests and programs sponsored by the Company for the benefit of its members.

2.3.1 Recognition Program

Included in the benefits of an active Distributor Agreement is participation in the Company's Recognition Program. Each sale is recorded and tracked by the Company for calculation of bonuses, sales volume, and rank recognition.

Each reward or bonus will have qualifications, requirements and restrictions and the member should reference the Company's Bonus Plan for specific details.

Rewards items may be changed by the Company at any time and members will be notified through an updated release of the Company's Bonus Plan.

2.4 Independent Distributor Term and Renewal

The term of the Independent Distributor Agreement is one year from the date of its acceptance by the Company (subject to reclassification for inactivity after six months pursuant to Section 10.2.1. This agreement will renew yearly in perpetuity until the Member's account is terminated or canceled regardless of the reason.

SECTION 3: Operating Your Business

3.1 Adherence to the Bonus Plan

Members must adhere to the terms of the Bonus Plan as set forth in official company literature. Members shall not offer the Company's opportunity through, or in combination with, any other system, program, sales tools, or method of marketing other than that specifically set forth in official Company literature. Members shall not require or encourage other current or prospective members to execute any agreement or contract other than official Company agreements and contracts to become a Company member. Similarly, members shall not require or encourage other current or prospective members to make any purchase from, or payment to, any individual or other entity to participate in the Bonus Plan other than those purchases or payments identified as recommended or required in official Company literature. No member may accept payment directly or indirectly from another member.

3.2 Advertising

3.2.1 General

All members shall safeguard and promote the reputation and principles of the Company and its products. In the marketing and promotion of the Company's products, opportunity, Bonus Plan, and services Members must ensure that their statements are truthful, fair, accurate and must avoid all discourteous, deceptive, misleading, illegal, fraudulent, unethical, or manipulative conduct in the course of their business or their personal lives that, in the Company's sole discretion, could damage the Company's reputation or the culture that exists within the field sales force.

To promote both the products and services, along with the distributor opportunity, members should use the sales aids, business tools, and support materials produced by the Company expressly for this purpose. The Company has carefully designed its products, product labels, Bonus Plan, and promotional materials to ensure that they are promoted in a fair and truthful

manner, that they are substantiated, and the materials comply with the legal requirements of federal and state laws.

Accordingly, members may only advertise or promote their business using approved tools, templates or images acquired from the Company.

No approval is required to use company-provided marketing materials. If you wish to design your own online or offline marketing materials of any kind, your designs must be submitted to the Compliance Department (compliance@conectivglobal.com) for consideration and approval. Unless you receive specific written approval from the Company to use such tools, the request shall be deemed denied.

Members may not sell sales aids to other members. Therefore, members who receive authorization from the Company to produce their own sales aids may not sell such material to any other member. Members may make approved material available to other members free of charge, if they wish, but may not charge other members for the material.

Members may not re-label, re-brand, or alter the names, details, process, or function of any products, services, information, materials, or programs in any way. Additionally, members may not, in their promotion of or recruitment for the Company, associate any team/group names or non-company brands directly with the Company or its intellectual properties, products, services, information, materials, or programs, or promote any team/group name or brand in lieu of the official Company brand.

Team/group names for member groups can only be used in a manner that is focused on creating proper team unity, providing training, and disseminating pertinent information. However, the overall focus and promotion of any member and respective teams/groups must be in association with the official Company brand. Any use of a team/group name or individual brand in any manner that may directly or indirectly cause confusion, misrepresentation, in association with the true source and nature of Company products, services, information, materials, or programs and/or diminishes, distorts, replaces, or otherwise damages the Company brand is strictly prohibited.

The Company maintains the right to protect its intellectual properties and business assets by taking whatever action it deems necessary including, but not limited to, prohibiting, or denying the use of any team/group name or non-company brands being used in association with the Company in any way.

The Company reserves the right to rescind approval for any sales tools, promotional materials, advertisements, or other literature, and members waive all claims for damages or remuneration arising from or relating to such rescission.

3.2.2 Trademarks and Copyrights

The name of the Company and other names as may be adopted by the Company, or its parent Company are proprietary trade names, trademarks, and service marks of the Company (collectively "marks"). As such, these marks are of great value and are supplied to members for their use **only** in an expressly authorized manner. The Company will not allow the use of its trade names, trademarks, designs, or symbols, or any derivatives of such marks, by any person, members (including Independent Distributors), in any unauthorized manner without its prior, written permission.

The content of all Company sponsored events is copyrighted material. Members may not produce for sale or distribution any recorded Company events and speeches without written permission from the Company, nor may members reproduce for sale or for personal use any recording of Company produced audio or video presentations.

No portion of the Company's product may be reproduced or shared at any time including but not limited to trade alerts, trade strategies, training videos, training tools, or any other information item delivered as part of the Company's product membership or business back office. Individuals that violate this policy will be subject to legal action due to copyright and intellectual property infringement.

As a Company member, you may use the Company name in the following manner:

Member's Name

Conectiv member

In the case of Independent Distributors, they may use the Company name in the following manner:

Member's Name

Conectiv Independent Distributor

Example: Alice

Smith

Conectiv Independent Distributor

Members may not use the Company name in any form in your team's name, a tagline, an external website name, your personal website address or extension, in an e-mail address, as a personal name, or as a nickname. Additionally, only use the phrase Independent Distributor in your phone greeting or on your answering machine to clearly separate your independent business from the Company. For example, you may not secure the domain

name www.buyconectiv.com, nor may you create an email address such as conectivsales@gmail.com.

Any use of the Company name in email, URL, social media site, which is designed to appear to be the Company or have a portion of the company name in it is expressly prohibited. The member will be required to delete the identification, account, URL, email, or social media site page.

3.2.2.1 Use of the Company Logo

The use of the Company logo is strictly prohibited. Members are not authorized to display the Company logo on social media posts, images, videos, posters, banners, or any other form, both printed and digital. The only exception to this policy is if a member shares content that was created and posted by the Company. If you wish to use the Company logo, you must submit a request to the Compliance Department (compliance@conectivglobal.com) for consideration and approval. Using the Company logo without specific written approval from the Company will result in disciplinary action, up to and including termination.

3.2.3 Media and Media Inquiries

Members must not attempt to respond to media and/ or press inquiries regarding the Company, its products or services, or their independent business. All inquiries by any type of media through any type of medium must be immediately referred to the Company Press Relations Department by emailing compliance@conectivglobal.com. This policy is designed to ensure that accurate and consistent information is provided to the public as well as a proper public image. Members that fail to comply to this policy and choose to respond to media inquiries may be subject to disciplinary and legal action from the Company if the Company deems that the information presented is inaccurate and/or damages the Company and its reputation in any way. In addition to that, Members that respond to media or press inquiries will be solely responsible for any information they present as well as any misunderstandings or issues that may arise as a result of their actions.

3.2.4 Unsolicited Email

The Company does not permit members to send unsolicited commercial emails unless such emails comply with applicable laws and regulations including, without limitation, the federal CAN SPAM Act. Any email sent by a member that promotes the Company, the opportunity, or our products and services must comply with the following:

1. There must be a functioning return email address to the sender;
2. There must be a notice in the email that advises the recipient that he or she may reply to the email, via the functioning return email address, to request that future

email solicitations or correspondence not be sent to him or her (a functioning “opt-out” notice);

3. The email must include the member's physical mailing address;
4. The email must clearly and conspicuously disclose that the message is an advertisement or solicitation;
5. The use of deceptive subject lines and/or false header information is prohibited; and
6. All opt-out requests, whether received by email or regular mail, must be honored.

If a member receives an opt-out request from a recipient of an email, the member must forward the opt-out request to the Company.

The Company may periodically send commercial emails on behalf of members. By agreeing to our Policies and Procedures, members agree that the Company may send such emails and that the member's physical email addresses will be included in such emails as outlined above. Members shall honor opt-out requests generated as a result of such emails sent by the Company.

3.2.5 Unsolicited Faxes

Except as provided in this section, members may not use or transmit unsolicited faxes in connection with their business. The term “unsolicited faxes” means the transmission via telephone facsimile or computer of any material or information advertising or promoting the Company, its products, its Bonus Plan or any other aspect of the company which is transmitted to any person, except that these terms do not include a fax: (a) to any person with that person's prior express invitation or permission; or (b) to any person with whom the member has an established business or personal relationship. The term “established business or personal relationship” means a prior or existing relationship formed by a voluntary two-way communication between a member and a person, on the basis of: (a) an inquiry, application, purchase or transaction by the person regarding products offered by such member; or (b) a personal or familial relationship, which relationship has not been previously terminated by either party.

3.2.6 Telephone Directory Listings

Members may list themselves as “Conectiv Member” and Distributors may list themselves as an “Independent Distributor” in the white or yellow pages of the telephone directory, or with online directories, under their own name. No member may place telephone or online directory display ads using the Company name or logo. Members may not answer the telephone by saying “Conectiv”, “Conectiv Incorporated”, or in any other manner that would lead the caller to believe that he or she has reached the corporate offices of Conectiv. If a Distributor wishes to post his/her name in a telephone or online directory, it must be listed in the following format: *Member's Name*

Conectiv Member (or Distributor, in the case of distributors).

3.2.7 Television and Radio Advertising

Members may not advertise on television and radio except with the Company's express written approval.

3.2.8 Advertised Prices

Members may not create their own marketing or advertising material offering any of the Company's products or services at a price less than the current online prices, plus shipping and applicable taxes.

3.2.9 Events, Presentations, and Content

Members may not create, present, distribute, or otherwise utilize any presentations, event marketing materials, literature, handouts, brochures, or other content without prior and direct approval from the Company. All materials and content must be submitted directly to the Company for review and approval at compliance@conectivglobal.com no fewer than ten (10) business days prior to the time of its intended use and must allow the Company up to five (5) business days to respond. Any submissions not received by the Company in a timely manner may be subject to automatic denial. The company will consider individual circumstances that may require exception to the required submission deadline but, ultimately, all content approval is at the sole discretion of the Company. At all times, all content and the use thereof must adhere to all terms outlined in these policies including, but not limited to, all of Section 4. Any failure to properly submit and receive subsequent approval from the company for content prior to its use may result in disciplinary action as outlined in Section 9 of this document.

Likewise, any events, gatherings, or presentations relating to the Company that are organized, hosted, presented, offered, or promoted by members must adhere to all terms found within these policies and the Distributor Agreement. Members must properly promote and maintain acceptable and professional conduct conducive to and complimentary of the Company brand. Only approved materials may be used at any member or Company event. Members are solely responsible for any content, business activities, or behaviors they utilize or engage in. Any improper activities, including the use of unapproved materials/content, may result in disciplinary sanctions in accordance with Section 9.

Furthermore, ONLY active members in good standing with the company may present at, host, lead, be recognized at, or notably participate in any Company-related event. Any member not in good standing (i.e. inactive, under compliance investigation/sanctions, etc.) or any individual who is not an official representative of the Company must obtain prior

approval from the Company before engaging in any event. All requests for approval must be sent to compliance@conectivglobal.com no fewer than ten (10) business days prior to the time of the event and requests must allow the Company up to five (5) business days to respond. If approved, all members must adhere to all terms outlined in these policies. Event organizers/hosts must confirm for themselves that all individuals participating in their event meet the requirements outlined above. This can be done by contacting the Compliance Department at compliance@conectivglobal.com. The Company has sole discretion in approving such requests, and any disregarding of these policies by anyone, including the event organizers/hosts, may result in disciplinary actions.

Each member is an Independent Contractor who is responsible for the marketing and operational expenses of their business. The Bonus Plan is designed to pay out as much as 65% of every dollar received by the Company. A 65% payout is above industry benchmarks. In most cases, Independent Contractors will manage and operate their business using some of their bonus income. The Company is not responsible for expenses incurred for:

- member-organized events
- member-organized promotions
- member-specific marketing tools.

All marketing tools or system must be paid for by the member. All promotions or incentives must be paid for by the member. All event expenses must be paid for by the member or group of members organizing the event. Event organizers may charge an attendance fee to offset expenses incurred. However, attendance at these events must be optional. Event agenda and presenter content should be reviewed and approved by the Conectiv Corporate team.

3.3 Online Conduct

3.3.1 Member Web Sites

Members may use the external website/landing page, as provided and approved by the company, to promote their business and products. Members may also create their own websites, so long as the website and its content comply with the terms of the Company's Policies and Procedures. However, approval from the Company is required before the website is made public. If a member is interested in creating their own website, they must request authorization from the Company's Compliance Department by emailing compliance@Conectivglobal.com. It is the member's obligation to ensure your online marketing activities are truthful, are not deceptive and do not mislead customers or potential members in any way. Websites and web promotion activities and tactics that mislead or are deceptive, regardless of intent, will result in disciplinary action. Misleading tactics include, but are not limited to, spam linking (or blog spam), unethical search engine optimization ("SEO") tactics, misleading click-through ads (i.e. having the display URL of a

Pay-Per-Click ("PPC") campaign appear to be directed to an official Company Site when it in fact goes elsewhere), unapproved banner ads, and unauthorized press releases. The Company will be the sole determinant of truthfulness and whether specific activities are misleading or deceptive.

Specifically prohibited are blog posts that use the word "fraud" as a means to draw consumer attention and then supply a positive write-up, article, post or communication. The use of the word fraud in post titles is forever linked to the brand as a result of this activity. Many individuals will never even click through the link and will just take the heading as fact. In addition, these titles tend to display at the top of Google search results negatively impacting the Company and its brand.

3.3.2 Replicated Websites

Members receive a Company Replicated Website membership to facilitate the online buying experience for their prospects and their enrollments. Members are solely responsible and liable for the content they add to their Replicated Website and must regularly review the content to ensure it is accurate and relevant.

Members may not alter the branding, artwork, look, or feel of their Replicated Website, and may not use their Replicated Website to promote, market or sell non-Company products, services, or business opportunities. Specifically, you may not alter the look (placement, size etc.) or functionality of the following:

- Logos provided by the Company
- Your Name
- Corporate Website Redirect Button
- Artwork, logos, or graphics
- Original text

Because Replicated Websites reside on the Company's domain, the Company reserves the right to receive analytics and information regarding the usage of your website.

By default, your Replicated Website URL is:

memberID.conectivglobal.biz – OR – username.conectivglobal.biz

You must change this default ID and choose a uniquely identifiable website name that cannot:

1. Be confused with other portions of the corporate website;
2. Confuse a reasonable person into thinking they have landed on a Company corporate page;

3. Be confused with any Company name;
4. Contain any discourteous, misleading, or off-color words or phrases that may damage the Company's image.

3.3.3 Registered External Website Content

Members are solely responsible and liable for their own Registered External Website content, messaging, claims, and information and must ensure that it appropriately represents and enhances the Company brand and adheres to Company Policies and Procedures. Additionally, Registered External Websites must not contain disingenuous popup ads or promotions or malicious code. External websites may not disparage another company, product, or service. Decisions and corrective actions in this area are at the Company's sole review and discretion.

3.3.4 Independent Member or Distributor Disclosure

To avoid confusion, the following three elements must be prominently displayed at the top of every page of your Registered External Website:

- The Independent Distributor Logo, if applicable
- Your Name and Title
- Company Corporate Website Redirect Button

Although the Company brand themes and images are desirable for consistency, anyone landing on any page of a member's External Website must clearly understand that they are at a member's site, and not a Corporate page.

3.3.5 Registered External Websites Must be Exclusive

Your external website must contain content and information that is exclusive to the Company. You may not advertise other products or services other than the Company's product line, opportunity, bonus plan and services.

3.3.6 No eCommerce or Stock-and-Sell Retailing

A member's Registered External Website must only facilitate the entry into his/her Company Replicated Website. Members may not *stock and sell* Company products, nor may you facilitate an eCommerce environment that would facilitate this model. All orders must be placed through your official Replicated Website or member Workstation. You may not sell additional services as part of the Company's products nor represent non-company services to the customer as being offered by the Company. This includes customized leadership and training services.

3.3.7 Registered External Website Termination

In the event of the voluntary or involuntary cancellation of your account and/or Distributor Agreement, you must remove your Registered External Website from public view within three days and redirect (forward) all traffic from that domain to www.conectivglobal.com. Your external website may be transferred to another member, subject to Company approval, on a case-by-case basis.

3.3.8 Team Websites

You may use team websites for the purposes of connecting, communicating, training, education and sharing best practices among team customers. Because these sites may contain sensitive and Company-specific information, these team websites must be password protected and may only be shared with customers of your Sales Organization. Before you offer a team website to other members, you must request approval of the website from the Company. The team website will only be approved upon written notice from the Company.

3.3.9 Domain Names, email Addresses and Online Aliases

You are not allowed to use or register Conectiv or any of the Conectiv trademarks, product names, or any derivatives, for any Internet domain name, email address, or online aliases. Additionally, you cannot use or register domain names, email addresses, and/or online aliases that could cause confusion, or be misleading or deceptive, in that they cause individuals to believe or assume the communication is from or is the property of Conectiv. Examples of the improper use of Conectiv include, but are not limited to any form of Conectiv or Conectiv Global showing up as the sender of an email or examples such as:

www.MyConectivglobalBiz.com

www.Conectiv DreamTeam.com

www.SellConectiv.com

www.ConectivJaneDoe.com

www.ConectivglobalMoney.net

3.3.10 Hotlinks

When directing readers to your Registered External Website or replicated site it must be evident from a combination of the link, and the surrounding context, to a reasonable reader that the link will be resolving to the site of a member. Attempts to mislead web traffic into believing they are going to a Company corporate site, when in fact they *land* at a member's site (replicated or registered external) will not be allowed. The determination as to

what is *misleading* or what constitutes a *reasonable reader* will be at the sole discretion of the Company.

3.3.11 Monetizing Registered External Websites

Members may not monetize their Replicated Website or their Registered External Website through affiliate programs, AdSense, or similar programs.

3.3.12 Online Classifieds

You may not use online classifieds (including Craigslist) to list, sell or retail specific Company products or product bundles. You may use online classifieds (including Craigslist) for prospecting, recruiting, sponsoring, and informing the public about the Company's business opportunity, provided that the Company approved templates/images are used. These templates will identify you as an Independent Distributor or a Company member. If a link or URL is provided, it must link to your Replicated Website or your Registered External Website that was pre-approved.

3.3.14 Online Retailing

Members may not list or sell Company products on any online retail store or ecommerce site, nor may you enlist or knowingly allow a third party to sell Company products on any online retail store or ecommerce site.

3.3.15 Banner Advertising

Members may place banner advertisements on a website provided they use Company approved templates and images. All banner advertisements must link to your Replicated Website or a Registered External Website. Members may not use blind ads (ads that do not disclose the identity of the Company) or web pages that make product or income claims that are ultimately associated with the Company products or opportunity.

3.3.16 Spam Linking

Spam linking is defined as multiple consecutive submissions of the same or similar content into blogs, wikis, guest books, websites or other publicly accessible online discussion boards or forums and is not allowed. This includes blog spamming, blog comment spamming and/or spamdexing. Any comments you make on blogs, forums, guest books, etc., must be unique, informative, and relevant.

3.3.17 Digital Media Submission

Members may upload, submit, or publish Company approved video, audio, or photo content that they develop and create so long as it aligns with Company values, contributes to the Company's vision and is approved by the Company to be in compliance with the

Company's Policies and Procedures. All submissions must clearly identify you as an Independent Distributor or a Company member in the content itself and in the content description tag, must comply with all copyright/legal requirements, and must state that you are solely responsible for this content. Members may not upload, submit, or publish any content (video, audio, presentations, or any computer files) received from the Company product site or captured at an official Company event or in buildings owned or operated by the Company without prior written permission.

3.3.18 Sponsored Links / Pay-Per-Click (PPC) Ads

Sponsored links or pay-per-click ads (PPC) are acceptable. The destination URL must be to either the sponsoring member's Replicated Website or to the sponsoring Member's Registered External Website. The display URL must also be to either the sponsoring Generator's Replicated Website or to your Registered External Website and must not portray any URL that could lead the user to believe they are being directed to a Corporate site or be inappropriate or misleading in any way.

3.3.19 Domain Names and Email Addresses

Except as set forth in the Distributor Agreement and in this document, members may not use or attempt to register any of the Company trade names, trademarks, service names, service marks, product names, the Company's name, or any derivative of the foregoing, for any Internet domain name, email address, or social media name or address. If you do register any portion of the Company branding to a social media account, the company will require you to release the site/username to the company or delete the account altogether.

3.3.20 Social Media

In addition to meeting all other requirements specified in these Policies and Procedures, should a member utilize any form of social media, including but not limited to Facebook, Twitter, LinkedIn, YouTube, Instagram, Pinterest, TikTok, etc., the member agrees to each of the following:

- a) Members are responsible for the content of all material they produce and all of their postings on any social media site, as well as all postings on any social media site that they own, operate, or control.
- b) Social media is an important business tool for many members, and as such, all social media posts must remain business-appropriate on both personal and business social media accounts. Posts with sexually explicit content and inappropriate dress are strictly prohibited. A member may not share photos in personal private spaces such

as a bedroom, bed, bathroom, etc. Revealing photos of the human anatomy, including but not limited to: full or partial nudity, close-ups of genitals, buttocks, or breasts are strictly prohibited. Such posts, whether linked to their member account or Independent Distributor business or not, may result in disciplinary actions up to and including termination. The Company retains the right to assess what constitutes inappropriate dress or images, as well as the breadth and severity of any violations pertaining to this policy. The Company also retains the right to take disciplinary action, including alternative actions as outlined in Section 9 of these policies, at its sole discretion.

- c) Members shall not make any social media postings, or link to or from any postings or other material that is sexually explicit, obscene, pornographic, offensive, profane, hateful, threatening, harmful, defamatory, libelous, harassing, or discriminatory (whether based on race, ethnicity, creed, religion, gender, sexual orientation, physical disability, or otherwise), is graphically violent, is solicitous of any unlawful behavior, that engages in personal attacks on any individual, group, or entity, or is in violation of any intellectual property rights of the Company or any third party.
- d) No product sales or enrollments may occur on any social media site. To generate sales, a social media site must link only to the Member's Replicated Website.
- e) It is each member's responsibility to follow the social media site's terms of use.
- f) If the social media site does not allow its site to be used for commercial activity, you must abide by the site's terms of use.
- g) Any social media site that is directly or indirectly operated or controlled by a member that is used to discuss or promote Company products or the opportunity may not link to any website, social media site, or site of any other nature, other than the Member's replicated website.
- h) During the term of this Agreement and for a period of 12 calendar months thereafter, a member may not use any social media site on which they discuss or promote, or have discussed or promoted, the Company business or Company products to directly or indirectly solicit Company members for another direct selling or network marketing program (collectively, "direct selling"). In furtherance of this provision, a member shall not take any action that may reasonably be foreseen to result in drawing an inquiry from other members relating to the member's other direct selling business activities. Violation of this provision shall constitute a violation of the no solicitation provision in Section 3.11 below.
- i) A member may post or "pin" photographs of Company products on a social media site, but **only** photos that are provided by the Company and downloaded from the member's Back-Office. Any content that is designed by the member for public

posting must be pre-approved by Compliance if it references the Company by name.

- j) If a member creates a business profile page on any social media site that promotes or relates to the Company, its products, or opportunity, the business profile page must relate exclusively to the member's business and Company products. If the member's business is cancelled for any reason or if the member becomes inactive, the member must deactivate the business profile page.
- k) The use of "live" events that are openly broadcast on social media of the Company's products, services, opportunity, or bonus plan is strictly prohibited. You may only share your personal information should you want to broadcast live. All company presentations and live events should be in a closed forum, in which the member is aware of all those in attendance and has collected their name, email address and telephone number at a minimum. Live events that are openly broadcast to the public violate the "two-way" communication and request guidelines for prospecting. If any individual requests that you provide information or access and you have proof of this request, then you are compliant. If you just openly broadcast information that could be deemed alluring, gainful, or misleading then your acts could be deemed fraudulent.
- l) Social Media posts that show product/service performance returns, as well as bonus plan or income claims are strictly prohibited. Members may only post content that is in compliance with Section 3.7 of this document. Unauthorized posts may result in disciplinary actions up to and including termination. Specifically, with the first offense of this nature, members may be given a warning. The second offense may involve a fine of \$500 USD and a third offense may result in immediate termination. The company retains the right to assess the breadth and severity of any claims and take disciplinary action, including alternative actions as outlined in Section 8 of these policies, at its sole discretion. Additional actions that the Company may take are listed in Section 3.7.

3.4 Business Entities

A corporation, limited liability company, partnership, or trust (collectively referred to in this section as a "Business Entity") may be a member and may also apply to be an Independent Distributor by submitting a Distributor Agreement along with a properly completed Business Entity Application and a properly completed IRS form W-9. The Business Entity, as well as all shareholders, customers, managers, partners, trustees, or other parties with any ownership interest in, or management responsibilities for, the Business Entity (collectively "Affiliated Parties") are individually, jointly and severally liable for any indebtedness to the Company,

compliance with the Policies and Procedures, the Independent Distributor Agreement, Replicated Website and Privacy Policy.

To prevent the circumvention of Sections 3.23 (regarding transfers and assignments of a member account or a Distributor business) and 3.5, (regarding Sponsorship/Enroller Changes), if any Affiliated Party wants to terminate his or her relationship with the Business Entity or the Company, the Affiliated Party must terminate his or her affiliation with the Business Entity, notify the Company in writing that he or she has terminated his/her affiliation with the Business Entity, and must comply with the provisions of Section 3.23. In addition, the Affiliated Party foregoing their interest in the Business Entity may not participate in any other Company member account or Company Distributor Agreement for six (6) consecutive calendar months in accordance with Section 3.5.3. If the Business Entity wishes to bring on any new Affiliated Party, it must adhere to the requirements of Section 3.23.

The modifications permitted within the scope of this paragraph *do not* include a change of sponsorship: Changes in sponsorship/enrollment are addressed in Section 3.5, below. The Company may, at its discretion, require notarized documents before implementing any changes to a member account or Distributor business. Please allow fifteen (15) business days after the receipt of the request by the Company for processing.

3.4.1 Changes to a Business Entity

Each member must immediately notify the Company of all changes to the business entity they utilize in operating their businesses and the addition or removal of business Affiliated Parties in addition to changes of location, physical address, name, tax ID, telephone, and email address.

3.5 Change of Enroller

The Company prohibits non-authorized changes in "Enroller." Accordingly, the only means by which a member may legitimately change his/her Enroller is by voluntarily canceling his/her Company business in writing and remaining inactive for six (6) full calendar months or requesting an enrollment change form from the compliance team. Following the six-calendar month period of inactivity, the former member may reapply under a new Enroller, if authorized at the Company's sole discretion. The member will lose all rights to his/her former sales organization upon his/her initial cancellation.

The Company will consider waiving the six (6) month waiting period under exceptional circumstances. These circumstances may include, but are not limited to, situations wherein harassing, fraudulent, manipulative, unethical, illegal, or otherwise detrimental behaviors of the Enroller are notably present. What constitutes a valid exceptional circumstance, and the approval of Enroller change requests are determined at the sole discretion of the Company.

Requests for change of Enroller for extenuating circumstances must be submitted **in writing directly by the member whose enroller is being changed** and sent to

compliance@conectivglobal.com, using the Enroller Change Request Form, and must include full details of the situation and reasoning for the change request. The signature of the immediate three upline members may also be required. There is an administrative fee of \$50 US for each enroller change request that is submitted. The payment must be made at the time the Enroller Change Request form is submitted. Any requests that do not include the administrative fee will be returned unprocessed.

In cases where a member improperly changes his/her Enroller, the Company reserves the sole and exclusive right to determine the final disposition of the sales organization that was developed by the member in his/her additional independent business. MEMBERS WAIVE ANY AND ALL CLAIMS AGAINST THE COMPANY, ITS OFFICERS, DIRECTORS, OWNERS, EMPLOYEES, AND AGENTS THAT RELATE TO OR ARISE FROM THE COMPANY'S DECISION REGARDING THE DISPOSITION OF ANY SALES ORGANIZATION THAT DEVELOPS BELOW A MEMBER WHO HAS IMPROPERLY CHANGED HIS/HER ENROLLER.

Any attempt to manipulate or circumnavigate enroller change policies will result in the immediate denial of all requests for any parties involved and may include additional action taken by the Company including, but not limited to, termination. The company maintains the right to retroactively deny any enroller change should additional information be received indicating improper use or manipulation of the enroller change process.

3.5.1 Misplacement

In cases in which the new member is enrolled by someone other than the individual he or she was led to believe would be his or her Enroller, a member may request that he or she be transferred to another organization with his or her entire marketing organization intact. Requests for transfer under this policy will be evaluated on a case-by-case basis and must be made within **fourteen (14) days** from the date of enrollment. The member requesting the change has the burden of proving that he or she was placed beneath the wrong enroller. It is solely at the discretion of the Company whether the requested change will be implemented.

New enrollees may be moved only within the first five (5) days from when they enrolled/registered. These changes must be processed by the enroller through the Holding Tank that is available in the back office. If new members have not been moved within the first five (5) days, their placement is final and they could no longer be moved.

If members have issues with a placement change, they must contact the company directly at support@conectivglobal.com to request placement and enroller changes within the first five (5) days from enrolling the member being moved.

Any attempt by any member to improperly move accounts within the Placement Tree as a means of manipulating or improperly altering volumes, bonuses, ranks, etc., will be deemed a violation of these policies and may result in disciplinary actions as outlined in Section 9 of this document.

The Company reserves the sole and exclusive right to determine the final placement of any account within the sales organization.

3.5.2 Upline Approval

The member seeking to transfer to a new enroller must do so in accordance with Section 3.5. In the event the Enroller Change Request Form is submitted, and the signatures are required from his or her immediate three (3) upline members in his or her Marketing Organization, photocopied or facsimile signatures are not acceptable. Upon approval from the company, the member who requests the transfer must submit a fee of \$50.00 for administrative charges and data processing. If the transferring member also wants to move any of the members in his or her marketing organization, each downline member must also obtain a properly completed Enroller Change Request Form, and subsequent upline approval, and return it to the Company with the \$50.00 change fee (i.e., the transferring member and each member in his or her marketing organization multiplied by \$50.00 is the cost to move a member business.) Downline members will not be moved with the transferring member unless all the requirements of this paragraph and Section 4.5 are met. Transferring members must allow thirty (30) days after the receipt of the Enroller Change Forms by the Company for processing and **verifying** change requests.

3.5.3 Cancellation and Re-Application

A member may legitimately change organizations by voluntarily canceling his or her Conectiv account and Independent Distributor business (if applicable) and remaining inactive (i.e., no purchases of Company products for resale, no sales of Company products, no sponsoring, no attendance at any Company functions, participation in any other form of activity, or operation of any other Conectiv account or Distributor business, no income from bonuses or commissions) for **six (6) full calendar months**. Following the six-month period of inactivity, the former member may reapply under a new enroller, however, the former member's downline will remain in the line of the in-place Enroller for the moving member. This will require the member to re-build a new organization without the customers or distributors previously enrolled.

3.5.4 Misleading Basis for Enroller Change

If a member counsels a newly enrolled or existing customer to execute their right to rescind/cancel and re-enrolls that customer under their organization, they will have violated our policies and are subject to disciplinary actions. To understand this fully, we must define

“newly enrolled customer.” A newly enrolled customer is an individual who has purchased and paid for a Company membership. If a customer enters their information into our order form but does not “pay” for a membership, then they are not enrolled. This distinction is important as a person who has entered their information but has not purchased a membership **can be enrolled by another member at any time**. Members within the 14-day trial period will also have the right to refund their account and register with a different enroller should they choose to do so.

The spirit in which we conduct business is important and not every scenario can be effectively covered by policies, however, we find that reasonable ethics and guidelines should be deployed at all times.

Let's take a closer look at this example:

If Member A enrolls a new paying customer and Member B, after the trial period, counsels that customer to cancel and re-enroll with them, then **Member B is in violation**.

If Member A has a new customer that has entered their information but has not purchased a product/membership and Member B convinces that customer to enroll, pay for their product and work with them, then Member B is compliant. If Member A puts many customers into the system without ordering/paying for a product, **then Member A could be found in violation of policy**.

If Member A enrolls a new paying customer and the customer does not feel comfortable with their enroller and finds an enroller they would prefer to work with, and that customer makes it known to the Company that they do not want to work with Member A then that customer may request a change of enroller. This request must be made within the first fourteen days and the customer must clearly state the reasons they do not want to work with Member A. If the reasons are stated and they are in violation of policy, **then Member A may also face disciplinary action**. The Company reserves the right to move new members without the enroller's approval in cases where a policy violation has occurred.

If Member A enrolls a new paying customer and then Member B disparages Member A to the new customer, convincing the new customer to request a change of Enroller and Member B is misrepresenting and making false claims against Member A, **then Member B is in violation and may face disciplinary actions**.

As you can see there are many scenarios that can apply to this one policy. We rely on the leaders to manage and monitor downline activities and use our policies as a guide to handle any issues that arise.

Submitting these issues to the Company for resolution should be viewed as a last resort and only when field leadership has been unable to resolve the situation. If the issue must be

submitted to the company, then it should be fully documented with all necessary details and submitted through a support ticket or email to compliance@conectivglobal.com.

3.6 Waiver of Claims

In cases in which the appropriate Enroller change procedures have not been followed, and a downline organization has been developed in the second business established by a member, the Company reserves the sole and exclusive right to determine the final disposition of the downline organization. Resolving conflicts over the proper placement of a downline that has developed under an organization that has improperly switched sponsors is often extremely difficult. Therefore,

MEMBERS WAIVE ANY AND ALL CLAIMS AGAINST THE COMPANY, ITS AFFILIATES, ITS OFFICERS, DIRECTORS, OWNERS, EMPLOYEES, AND AGENTS THAT RELATE TO OR ARISE FROM THE COMPANY'S DECISION REGARDING THE DISPOSITION OF ANY DOWNLINE ORGANIZATION THAT DEVELOPS BELOW AN ORGANIZATION THAT HAS IMPROPERLY CHANGED LINES OF ENROLLERSHIP.

3.7 Unauthorized Claims and Actions

3.7.1 Indemnification

A member is fully responsible for all his or her verbal and written statements made regarding the Company products, services, and Bonus Plan that are not expressly contained in official Company Marketing materials. This includes statements and representations made through all sources of communication media, whether person-to-person, in meetings, online, through social media, in print, or any other means of communication. Members agree to indemnify the Company, its affiliate companies, directors, officers, employees, and agents, and hold them harmless from all liability including judgments, civil penalties, refunds, attorney fees, court costs, or lost business incurred by the Company as a result of the member's unauthorized representations or actions. This provision shall survive the termination of the member's account and/or the Distributor Agreement.

3.7.2 Product Claims

No claims (which include personal testimonials) as to the guarantee of income or market success may be stated, except those stated in official Company literature and website. It should also always be stated that past results are no guarantee of future performance. Not only are such claims in violation of these policies and procedures and the Distributor Agreement, but they also violate the laws and regulations of the United States, Canada, and other jurisdictions.

Information whether written, electronic, or published that shows product/services performance returns is strictly prohibited. The only information that may be shared regarding

the performance of the Company's products and services must be supplied by the Company.

Members may not post personal results as these results may be mistaken for Company results. The sharing of personal financial account information, through any type of medium, including verbal or written details, screenshots, videos, or any other form of visual aid, whether it is in connection with the Company and its products or not, is strictly prohibited.

Online posts or statements including such claims as Conectiv's products made me rich,' 'I made millions with trade alerts or any similar content constitutes unauthorized product/income claims and may result in disciplinary actions up to and including termination. Specifically, with the first offense of this nature, members may be given a warning. The second offense may involve a fine of \$500 USD or ten percent (10%) of the member's latest bonus/commissions payment (if applicable), whichever is greater. If a second violation occurs, the fine will be taken from the next bonus/commissions payment from the date the violation was discovered by the company, regardless of when the violation occurred. For example, if the company discovers a violation on June 10, and the next bonus payment will be sent on June 15, the fine will be taken from the June 15 bonus payment, even if the violation took place in April. If a member is found to be in violation for a second time and there are no commissions/bonuses from which the fine can be deducted, the member will be responsible for the payment of such fine. Lastly, a third offense may result in immediate termination.

The company retains the right to assess the breadth and severity of any claims and take disciplinary action, including alternative actions as outlined in Section 8 of these policies, at its sole discretion.

3.7.3 Bonus Plan Claims

When presenting or discussing the Company Bonus Plan and opportunity, members must make it clear to prospects that financial success with the Company requires commitment, effort, and sales skill. Conversely, members must never represent that one can be successful without diligently applying themselves.

Examples of misrepresentations in this area include:

- The system will do the work for you;
- Just get in and your downline will build through spillover;
- Just join and I'll build your downline for you;
- The company does all the work for you;
- You do not have to sell anything; or
- All you have to do is buy your products every month.

The above are just some examples of improper representations about the Bonus Plan. It is important that you do not make these or any other representations that could lead a prospect to believe that they can be successful as a member or as an Independent Distributor without commitment, effort, and sales skill.

3.7.4 Income Claims

Because members do not have the data necessary to comply with the legal requirements for making income claims, a member, when presenting or discussing the opportunity or Bonus Plan to a prospective member, may not make income projections, income claims, or disclose his or her Company income (including, but not limited to, the showing of checks, copies of checks, bank statements, email notices, electronic records, income system messages or tax records, even if the actual dollar amount has been concealed.) Members are prohibited from making implied income claims using product performance or personal account details as outlined in Section 3.7.2 of this document. Additionally, any claims of financial appeal, including lifestyle claims related to income, are strictly prohibited.

3.8 Commercial Outlets

Members may not sell Company products from a commercial outlet, nor may a member display or sell Company products or literature in any retail or service establishment. Online auction and/or sales facilitation websites, including but not limited to eBay, Amazon and Craigslist constitute Commercial Outlets, and may not be used to sell or present the Company's products and services.

3.9 Trade Shows, Expositions and Other Sales Forums

Members may display and/or sell Company products at trade shows and professional exhibitions. Before submitting a deposit to the event promoter, the Member must contact the Compliance department in writing for conditional approval, as the Company policy is to authorize only one member per event. Final approval will be granted to the first member who submits an official advertisement of the event, a copy of the contract signed by both the member and the event official, and a receipt indicating that a deposit for the booth has been paid. Approval is given only for the specified event. Any requests to participate in future events must again be submitted to the Compliance Department. The Company reserves the right to refuse authorization to participate at any function which it does not deem a suitable forum for the promotion of its products, services, or opportunity. Approval will not be given for swap meets, garage sales, flea markets or farmer's markets as these events are not conducive to the professional image the Company requires.

3.10 Conflicts of Interest

3.10.1 Non-solicitation

Members as well as Independent Distributors are free to participate in other multilevel or network marketing business ventures or marketing opportunities (collectively “network marketing”) with the main exception of network marketing companies that sell similar products and services to the Company's. However, while having a Conectiv account and/or during the term of the Distributor Agreement, members may not directly or indirectly target or recruit other members and/or Independent Distributors from the Company or Customers for any other network marketing business.

Following the cancellation of a member's account and/or a Distributor's Independent Distributor Agreement, and for a period of six (6) calendar months thereafter, with the exception of a member who is personally sponsored by the former member, a former member may not Recruit any members from the Company or Customer for another network marketing business. Members and the Company recognize that because network marketing is conducted through networks of independent contractors dispersed across the entire United States and internationally, and business is commonly conducted via the internet and telephone, an effort to narrowly limit the geographic scope of this non-solicitation provision would render it wholly ineffective. Therefore, the member and the Company agree that this non-solicitation provision shall apply nationwide and to all international markets in which members are located. This provision shall survive the termination or expiration of the Conectiv account and/or the Distributor Agreement.

The term “Recruit” means the actual or attempted sponsorship, solicitation, enrollment, encouragement, or effort to influence in any other way, either directly, indirectly, or through a third party, another member and/or Independent Distributor or Customer to enroll or participate in another multilevel marketing, network marketing or direct sales opportunity or to leave the Company for any reason.

Members are also strictly prohibited from attempting to recruit existing or former Company members to change organizations or their enrollment placement. Former Distributors or members may not change Enrollers or placement within the Company's organization unless otherwise permitted as outline in Section 3.5 of these policies.

3.10.2 Member Participation in Other Network Marketing Programs

Members may participate in other non-competing network marketing programs as long as all of the following guidelines and policies are honored. If a member is engaged in other direct selling programs, it is the responsibility of the member to ensure that his or her Conectiv

account and/or Independent Distributor business are operated **entirely separate and apart** from any other program. To this end, the following must be adhered to:

1. Members MAY NOT participate as a distributor, owner, or in any capacity, in any network marketing program that sells and distributes similar products to the Company's products and services. This includes financial education, educational trade alerts and scanners, wellness products, debt education, debt elimination, lifestyle benefits, or any services that are offered by the Company. A member is allowed to be a consumer of these products but not an independent distributor. All current members must ensure they are in compliance with this policy, or they will forfeit their account and/or distributor status with the Company.
2. Members must not sell, or attempt to sell, any competing programs, products, or services to Company members. Any program, product, or services in the same generic categories as the Company's products or services is deemed to be competing, regardless of differences in cost, quality, or other distinguishing factors.
3. Members shall not display Company promotional material, sales aids, products, or services with or in the same location as, any non-company promotional material or sales aids, products, or services.
4. Members shall not offer the Company's opportunity, products, or services to prospective or existing members in conjunction with any other program, opportunity, product, or service.
5. Members may not offer any non-company opportunity, products, services, or opportunity at any Company related meeting, seminar, convention, webinar, teleconference, or other function.

3.10.3 Confidential Information

"Confidential Information" includes, but is not limited to, Downline Genealogy Reports, the identities of Company members, contact information of Company member's personal and group sales volumes, and member rank and/or achievement levels. Confidential Information is, or may be available, to members in their respective back offices. Member access to such Confidential Information is password protected and is confidential and constitutes proprietary information and business trade secrets belonging to the Company. Such Confidential Information is provided to members in the strictest confidence and is made available to members for the sole purpose of assisting members in working with their respective down-line organizations in the development of their business (if applicable). Members may not use the reports for any purpose other than for business-related purposes, such as assisting new members with products and training, and/or developing their distributor business and sales organization. Where a member participates in other multi-level marketing

ventures, he/she is not eligible to have access to Downline Genealogy Reports. Members should use the Confidential Information to assist, motivate, and train their downline members. The member and the Company agree that, but for this agreement of confidentiality and non-disclosure, the Company would not provide Confidential Information to the member.

To protect the Confidential Information, members shall not, on his or her own behalf, or on behalf of any other person, partnership, association, corporation, or other entity:

- Directly or indirectly disclose any Confidential Information to any third party;
- Directly or indirectly disclose the password or other access code to his or her back-office;
- Use any Confidential Information to compete with the Company or for any purpose other than promoting his or her referral link and/or independent distributor business;
- Recruit or solicit any member of the Company listed on any report or in the member's back-office, or in any manner attempt to influence or induce any member of the Company, to alter their business relationship with the Company; or
- Use or disclose to any person, partnership, association, corporation, or other entity any Confidential Information.

The obligation not to disclose Confidential Information shall survive cancellation or termination of the member's account and/or Agreement and shall remain effective and binding regardless of whether a Distributor's Agreement has been terminated, or whether the member is or is not otherwise affiliated with the Company.

Violations of Confidentiality are subject to prosecution according to the federal laws of the United States.

3.11 Targeting Other Direct Sellers

The Company does not condone members specifically or consciously targeting the sales force of another direct sales company to sell our products/services or to become members of our Company, nor do we condone member's solicitation or enticement of customers of the sales force of another direct sales company or to violate the terms of their contract with such other company. Should members engage in such activity, they bear the risk of being sued by the other direct sales company. If any lawsuit, arbitration, or mediation is brought against a member alleging that he or she engaged in inappropriate recruiting activity of its sales force or customers, the Company or its parent Investview Inc. will not pay any of the member's defense costs or legal fees, nor will the company indemnify the member for any judgment, award, or settlement.

Further, if the actions of the member against the other company result in legal action being taken against the Company or its parent Investview Inc., we will enforce legal action against the member in support of the other network marketing company.

3.12 Errors or Questions

If a member has questions about or believes any errors have been made regarding commissions, bonuses, genealogy lists, or charges, the member must notify the Company in writing within 15 days of the date of the purported error or incident in question. The Company will not be responsible for any errors, omissions or problems not reported to the Company within 15 days.

3.13 Governmental Approval or Endorsement

Neither federal nor state regulatory agencies or officials approve or endorse any direct selling or network marketing companies or programs. Therefore, members shall not represent or imply that the Company, its Bonus Plan, or its products and services have been "approved," "endorsed" or otherwise sanctioned by any government agency. Any statements of this nature made by a member is false and may solicit sanctions or regulatory action by the agency referenced directly referred to by the member. The Company will not support the member in this disciplinary action and will conform to the agencies and the regulation at all times.

3.14 Income Taxes

Each member is responsible for paying local, state, and federal taxes on any income generated as a referring member or as an Independent Distributor. Unfortunately, we cannot provide you with any personal tax advice. Please consult your own tax accountant, tax attorney, or other tax professional. If a member's business is tax exempt, the Federal tax identification number must be provided to the Company along with the proof of tax exemption. Every year, the Company will provide an IRS Form 1099 MISC (Non-employee Compensation) earnings statement to each U.S. resident who: 1) Had earnings, bonuses, or awards with a value of over \$600 in the previous calendar year.

If the Company provides a 1099 that is in error due to incorrect information provided by the member which requires a corrected 1099, then the member will pay a **\$50** charge for the corrected 1099. A 1099 will be delivered to qualifying members by January 31st.

3.15 Independent Contractor Status

Members that have completed the Distributor Upgrade process are considered Distributors. Distributors are independent contractors. The agreement between the Company and its Distributors does not create an employer/employee relationship, agency, partnership, or joint venture between the Company and the Distributor. Distributors shall not be treated as an

employee for his or her services or for Federal or State tax purposes. All Distributors (and members, if applicable) are responsible for paying local, state, and federal taxes due from all compensation earned as a Distributor of the Company and/or as a referring member. The Distributor has no authority (expressed or implied), to bind the Company to any obligation. Each Distributor shall establish his or her own goals, hours, and methods of sale, so long as he or she complies with the terms of the Distributor Agreement, these Policies and Procedures, and applicable laws.

3.16 Insurance

You may wish to arrange insurance coverage for your business. Your homeowner's insurance policy does not cover business-related injuries, or the theft of or damage to inventory or business equipment. Contact your insurance agent to make certain that your business property is protected. This can often be accomplished with a simple "Business Pursuit" endorsement attached to your present homeowner's policy.

3.17 International Marketing

Members are authorized to sell Company products and services and enroll members only in those countries listed in the dropdown section of the enrollment process. Company products or sales aids may not be shipped into or sold in any foreign country unless a country is officially listed as an option in the enrollment process, as defined by the Company. In addition, no member may, in any unauthorized country: (a) conduct sales, enrollment or training meetings; (b) enroll or attempt to enroll potential customers or Distributors; or (c) conduct any other activity for the purpose of selling Company products, establishing a marketing organization, or promoting the Company opportunity. Certain products may not be available to citizens of specific countries. Members are responsible for reviewing all product disclaimers to verify that a product is available in their country.

3.18 Bonus Buying

Bonus buying is strictly prohibited. Bonus buying includes any mechanism or artifice to qualify for rank advancement, incentives, prizes, commissions, or bonuses that is not driven by bona fide product or service purchases by end user consumers. Bonus buying includes, but is not limited to, purchasing products or services through a straw man or other artifice.

These transactions constitute fraud and transcend the disciplinary actions of the Company and may result in direct legal action taken by the Company and local, federal, and international authorities to prosecute such fraud to the fullest extent of the law.

3.19 Adherence to Laws and Ordinances

Members shall comply with all federal, state, and local laws and regulations in the conduct of their businesses. Many cities and counties have laws regulating certain home-based businesses. If a city or county official tells a member that an ordinance applies to him or her, the member shall be polite and cooperative, and immediately send a copy of the ordinance to the Compliance Department of the Company.

3.20 One Distributor Per Household

A Distributor may operate or have an ownership interest, legal or equitable, as a sole proprietorship, partner, shareholder, trustee, or beneficiary, in only one distributor business.

No individual may have, operate, or receive compensation from more than one Company business. Individuals of the same Household may not enter into or have an interest in more than one Business. A "Household" is defined as spouses, and dependent children living at or doing business at the same address.

To maintain the integrity of the Company's Bonus Plan, husbands and wives or common-law couples (collectively "spouses") who wish to become Independent Distributors must be jointly sponsored as one Distributor. Spouses, regardless of whether one or both are signatories to the Distributor Application and Agreement, may not own or operate any other Company business, either individually or jointly, nor may they participate directly or indirectly (as a shareholder, partner, trustee, trust beneficiary, or have any other legal or equitable ownership) in the ownership or management of another Company business in any form.

An exception to the one business per Distributor/household rule will be considered on a case-by-case basis if two Distributors marry or in cases of a Distributor receiving an interest in another business through inheritance. Requests for exceptions to policy must be submitted in writing to the Compliance Department and the decision is at the sole discretion of the Company.

3.21 Actions of Household Members or Affiliated Parties

If any customer of a member's immediate household engages in any activity which, if performed by the member, would violate any provision of the Agreement, such activity will be deemed a violation by the member and the Company may take disciplinary action pursuant to the Statement of Policies against the member. Similarly, if any individual associated in any way with a corporation, partnership, LLC, trust, or other entity (collectively "Business Entity") violates the Agreement, such action(s) will be deemed a violation by the Business Entity, and the Company may take disciplinary action against the Business Entity. Likewise, if a member enrolls in the Company as a Business Entity, each Affiliated Party of the Business Entity shall be personally and individually bound to, and must comply with, the terms and conditions of the Agreement.

3.22 Roll-up of Marketing Organization

When a vacancy occurs in a Marketing Organization due to the termination of an account or an Independent Distributor Agreement, each member in the first level immediately below the terminated member on the date of the cancellation will be considered as the first active level ("front line") of the cancelled member's Enroller. However, the active member's enroller will NOT be changed. For example, if A enrolls B and B enrolls C1, C2 and C3, if B terminates her business, C1, C2 and C3 will be considered as frontline to A but will still remain as B's personally enrolled members. Position or placements of accounts will not be changed due to an account termination.

3.23 Sale, Transfer or Assignment of an Account or and Independent Distributor

Although a company account is a privately owned and independently operated business (if applicable), the sale, transfer or assignment of an account and/or an independent distributor business, and the sale, transfer, or assignment of an interest in a Business Entity that owns or operates an account and/or an independent distributor business, is subject to certain limitations. If a member wishes to sell his or her account and/or Distributor organization, or interest in a Business Entity that owns or operates an account and/or a distributor business, the following criteria must be met:

1. The selling member must offer the Company the right of first refusal to purchase the business on the same terms as agreed upon with a third-party buyer.
2. The Company shall have fifteen days from the date of receipt of the written offer from the seller to exercise its right of first refusal.
3. The buyer or transferee must become a qualified member and/or Independent Distributor (if applicable). If the buyer is an active member, he or she must first terminate his or her distributor business and wait six (6) calendar months before acquiring any interest in a different Distributor business;
4. Before the sale, transfer or assignment can be finalized and approved by the Company, any debt obligations the selling party has with the Company must be satisfied.
5. The selling party must be in good standing and not in violation of any of the terms of the Agreement in order to be eligible to sell, transfer or assign an Independent Distributor business.
6. Prior to selling an account or distributor business or Business Entity interest, the selling member must notify the Company via the Compliance Department in writing and advise of his or her intent to sell his/her account and/or Distributor business or Business

Entity interest. The selling member must also receive written approval from the Compliance Department before proceeding with the sale. No changes in line of sponsorship can result from the sale or transfer of an account and/or Independent Distributor business.

7. The selling and buying parties must provide a copy of an official photo-ID as part of a verification process. The buying party must accept all terms and conditions, policies and procedures, and any other relevant policies or conditions as any other Company member.
8. The same rules listed in this section apply in cases where a member is gifting the account to someone else, and no actual sale is taking place.

3.24 Separation of Owners of an Account and/or Distributor Business

Members (including Independent Distributors) sometimes operate their accounts and/or businesses as husband-wife partnerships, regular partnerships, limited liability companies, corporations, trusts, or other Business Entities. At such time as a marriage may end in divorce or a corporation, LLC, partnership, trust or other Business Entity may dissolve, arrangements must be made to assure that any separation or division of the business is accomplished so as not to adversely affect the interests and income of other businesses up or down the line of sponsorship.

During the divorce or entity dissolution process, the parties must adopt one of the following methods of operation:

1. One of the parties may, with consent of the other(s), operate the Company business pursuant to an assignment in writing whereby the relinquishing spouse, shareholders, partners, or trustees authorize the Company to deal directly and solely with the other spouse or non-relinquishing shareholder, partner, or trustee.
2. The parties may continue to operate the Company business jointly on a "business as usual" basis, whereupon all compensation paid by the Company will be paid according to the status quo as it existed prior to the divorce filing or dissolution proceedings. This is the default procedure if the parties do not agree on the format set forth above.

Under no circumstances will the Downline Organization of divorcing spouses or a dissolving business entity be divided. Similarly, under no circumstances will the Company split commission and bonus checks between divorcing spouses or members of dissolving entities. The Company will recognize only one Downline Organization and will issue only one commission check per account and/or Distributor business per commission cycle. Commission checks shall always be issued to the same individual or entity as registered in the system.

If a former spouse has completely relinquished all rights in the original account and/or Distributor business pursuant to a divorce, he or she is thereafter free to enroll under any sponsor of his or her choosing without waiting four calendar months. In the case of business entity dissolutions, the former partner, shareholder, customer, or other entity affiliate who retains no interest in the business must wait four calendar months from the date of the final dissolution before re-enrolling as a member. In either case, the former spouse or business affiliate shall have no rights to any members in their former organization or to any former customer. They must develop the new business in the same manner as would any other new member.

3.25 Enrolling Online

When enrolling a new member through the online enrollment process, the sponsor/enroller may assist the new applicant in filling out the enrollment materials. However, the applicant must personally review and agree to the online application and agreements, Company Policies and Procedures, Bonus Plan, Replicated Website and Privacy Policy and the purchase terms and conditions. The sponsor/enroller may not fill out the online application and agreement on behalf of the applicant and agree to these materials on behalf of the applicant.

3.26 Succession

Upon the death or incapacitation of a member, his or her account and/or business may be passed to his or her heirs. Appropriate legal documentation must be submitted to the Company to ensure the transfer is proper. Accordingly, a member should consult an attorney to assist him or her in the preparation of a will or other testamentary instrument. Whenever a member business is transferred by a will or other testamentary process, the beneficiary acquires the right to collect all bonuses and commissions of the deceased member's marketing organization provided the following qualifications are met.

The successor(s) must:

- a) Accept all company policies, terms, conditions, etc. and execute a Distributor Agreement (if applicable);
- b) Comply with terms and provisions of the Agreement;
- c) Meet all the qualifications for the deceased member's status;
- d) The devisee must provide the Company with an "address of record" to which all bonus and commission checks will be sent;

- e) If the business is bequeathed to joint devisees, they must form a business entity and acquire a Federal Taxpayer Identification Number. The Company will only pay one designee per account and/or Distributor business and issue only one 1099 to that designee.

3.26.1 Transfer Upon Death of a Member

To effectuate a testamentary transfer of an account and/or a Distributor business, the executor of the estate must provide the following to the Company:

- a) an original death certificate;
- b) certified letters testamentary or a letter of administration appointing an executor;
- c) written instructions from the authorized executor to the Company specifying to whom the business and income should be transferred.

3.26.2 Transfer Upon Incapacitation of a Member

To effectuate a transfer of an account and/or a Distributor business due to incapacity, the successor must provide the following to the Company:

- a) a notarized copy of an appointment as trustee;
- b) a notarized copy of the trust document or other documentation establishing the trustee's right to administer the member's account and/or business;
- c) acceptance of all company policies, terms, conditions, etc. and a Distributor Agreement executed by the trustee (if applicable).

3.27 Telemarketing Techniques

The Federal Trade Commission and the Federal Communications Commission each have laws that restrict telemarketing practices. Both federal agencies (as well as a number of states) have "do not call" regulations as part of their telemarketing laws. Although the Company does not consider members to be "telemarketers" in the traditional sense of the word, these government regulations broadly define the term "telemarketer" and "telemarketing" so that your inadvertent action of calling someone whose telephone number is listed on the federal "do not call" registry could cause you to violate the law.

Moreover, these regulations must not be taken lightly, as they carry significant penalties.

Therefore, members must not engage in telemarketing in the operation of their account and/or Distributor businesses. The term "telemarketing" means the placing of one or more telephone calls to an individual or entity to induce the purchase of a Company product or service, or to recruit them for the Company opportunity. "Cold calls" made to prospective members that promote either Company products or services or the opportunity constitute

telemarketing and are prohibited. However, a telephone call(s) placed to a prospective member (a "prospect") is permissible under the following situations:

1. If the member has an established business relationship with the prospect. An "established business relationship" is a relationship between a member and a prospect based on the prospect's purchase, rental, or lease of goods or services from the member, or a financial transaction between the prospect and the member, within the eighteen (18) months immediately preceding the date of a telephone call to induce the prospect's purchase of a product or service.
2. The prospect's personal inquiry or application regarding a product or service offered by the member, within the three (3) months immediately preceding the date of such a call.
3. If the member receives written and signed permission from the prospect authorizing the member to call. The authorization must specify the telephone number(s) which the member is authorized to call.
4. Members may call family, customers, personal friends, and acquaintances. An "acquaintance" is someone with whom members have at least a recent first-hand relationship within the preceding three months. Bear in mind, however, that if members engage in "card collecting" with everyone they meet and subsequently call them, the FTC may consider this a form of telemarketing that is not subject to this exemption. Thus, if members engage in calling "acquaintances," members must make such calls on an occasional basis only and not make this a routine practice.
5. Members shall not place or initiate any outbound telephone call to any person that delivers any pre-recorded message (a "robocall") regarding or relating to the Company's products, services, or opportunity.

3.28 Back Office Access

The Company makes the business back office available to its members. The business back office provides members access to confidential and proprietary information that may be used solely and exclusively to promote the development of a member's organization and to increase sales of Company products. However, access to a back office is a privilege, and not a right. The Company reserves the right to deny member access to the back office at its sole discretion at any time.

3.29 Anti-Money Laundering (AML) Policy

It is the policy of the Company to prohibit and actively prevent money laundering and any activity that facilitates money laundering or the funding of terrorist or criminal activities.

3.29.1 Anti-Money Laundering Program

The Company shall:

1. Monitor an individual's compliance with this policy (the term "individual" in this section refers to any type of person or entity)
2. Monitor changes in applicable laws and regulations relating to money laundering and implement further policies as may be required by such changes in laws and regulations
3. Ensure the proper record keeping required by this policy
4. Ensure Suspicious Activity Reports (SAR-SFs) are filed when required by applicable law and regulations; and
5. Train employees and associated parties of the Company to ensure compliance with this policy.

3.29.2 New Account Identification and Verification

Prior to establishing a new account, individuals must accurately provide the following information for review and verification of identity as required/listed in the registration process:

1. Legal Name
2. Date of Birth (if the client is an individual)
3. Physical Address (not a P.O. Box or email address)
4. Telephone Number
5. Government Identification Number (e.g., tax identification number, social security number, or passport number with country of issuance)

3.29.3 Members Who Refuse to Provide Accurate Information

If a potential or existing member either refuses to accurately provide the information described above or appears to have intentionally provided misleading information, the Company may refuse the application or terminate the account and/or disallow any purchase transaction.

3.29.4 Verifying Information

The Company will ensure that it has a reasonable belief that it knows the true identity of its clients by using risk-based procedures to verify and document the accuracy of the information it receives for registered individuals. In verifying an individual's identity, the Company will analyze any logical inconsistencies in the information it obtains.

The Company may verify any registered individuals' identity through documentary evidence or non-documentary evidence, as necessary. In analyzing the verification information, the Company will consider whether there is a logical consistency among the identifying information provided, such as the client's name, street address, zip code, telephone number (if provided), date of birth, and government identification number.

If the Company detects any red flags that indicate possible money laundering or terrorist financing activity, it will, after internal consultation with proper management personnel, file a SAR-SF in accordance with applicable law and regulation.

3.29.5 Lack of Verification

When the Company cannot form a reasonable belief that it knows the true identity of a registered individual, it may do the following: (1) not open an account or enable a purchase; (2) impose terms under which the individual may conduct transactions while it attempts to verify the client's identity; (3) close an account after attempts to verify client's identity fail; or (4) file a SAR-SF if required by applicable law and regulation.

3.29.6 Recordkeeping

The Company will document its verification, including identifying information provided by an individual, the methods used and results of verification, and the resolution of any discrepancy in the identifying information. The Company will keep records containing a description of any document that it relied on to verify an individual's identity, noting the type of document, any identification number contained in the document, the place of issuance, and if any, the date of issuance and expiration date. With respect to nondocumentary verification, the Company will retain documents that describe the methods and the results of any measures it took to verify the identity of a client.

3.29.7 Responding to Red Flags

When the Company detects a red flag with respect to an individual's account, the Company will investigate further under the direction of the Compliance Department. This may include gathering additional information internally or from third-party sources, contacting the government or filing a Form SAR-SF.

Money laundering “red flags” include:

1. The individual exhibits unusual concern about the firm's compliance with government reporting requirements and the firm's AML policies (particularly concerning his or her identity, type of business and assets), or is reluctant or refuses to reveal any information concerning business activities, or furnishes unusual or suspicious identification or business documents
2. The information provided by the individual that identifies a legitimate source for funds is false, misleading, or substantially incorrect
3. Upon request, the individual refuses to identify or fails to indicate any legitimate source for his or her funds and other assets
4. The individual has a questionable background or is the subject of news reports indicating possible criminal, civil, or regulatory violations
5. The individual exhibits a lack of concern regarding risks, commissions, or other transaction costs
6. The individual appears to be acting as an agent for an undisclosed party, but declines or is reluctant, without legitimate reasons, to provide information or is otherwise evasive regarding that person or entity
7. The individual has difficulty describing the nature of his or her business activities or lacks general knowledge of his or her Company business or it's associated industry
8. The individual engages in transactions involving cash or cash equivalents or other monetary instruments that appear to be structured to avoid any government reporting requirements, especially if the cash or monetary instruments are in an amount just below reporting or recording thresholds
9. For no apparent reason, the individual has multiple accounts under a single name or multiple names, with a large number of inter-account or third-party resources, activities, or transfers
10. The individual requests that a transaction be processed to avoid the Company's normal documentation requirements

3.29.8 AML Training Programs

The Compliance department will develop and provide ongoing training materials. The Company's training materials will be reviewed and updated as necessary on an annual basis or when material changes occur to the AML policy and procedures. The Company will maintain records to show the dates and the subject matter of their training materials.

The Company's training may include elements, such as: how to identify red flags and signs of money laundering that arise during the course of business activities; what to do once the risk is identified; what each party's roles are in the Company's compliance efforts and how to properly engage with them; the Company's record retention policy; and the disciplinary consequences (including civil and criminal penalties) for non-compliance with the PATRIOT Act.

SECTION 4: Responsibilities of Members

4.1 Change of Address, Telephone, and E-Mail Addresses

To ensure timely delivery of support materials, compensation, and tax documents, it is important that member information on file with the Company is current at all times. Street addresses are required for shipping since UPS cannot deliver to a post office box. Members planning to change their e-mail address or move must send their new address and telephone numbers to the Company to the attention of the Support Department. To guarantee proper delivery, two weeks' advance notice must be provided to the Company for all changes. A member whose contact information changes must amend their contact information through their member Back Office if allowed or must contact support@Conectivglobal.com to request the change. Federal Tax ID information must be accurate and on-file and any member who removes or places an inaccurate tax id to avoid the reporting of Tax Form 1099 will be in violation of policy and the Company will supply all information to the Internal Revenue Service even if the tax identification is incorrect.

4.2 Continuing Development Obligations

4.2.1 Ongoing Training

Any member who enrolls or sponsors another member into the Company must perform a bona fide assistance and training function to ensure that his or her downline is properly operating his or her account and business (if applicable). Members must have ongoing contact and communication with the members in their Downline Organizations.

Examples of such contact and communication may include, but are not limited to:

- newsletters
- written correspondence
- personal meetings
- telephone contact
- voice mail

- texting
- electronic mail
- accompaniment of downline members to Company meetings, training sessions, and other functions

Upline members are also responsible to motivate and train new members in:

- Company product and services knowledge (if applicable)
- How to navigate the website
- Where to contact the support or compliance team
- effective sales techniques
- Company Bonus Plan (in a compliant manner)
- compliance with Company Policies and Procedures and applicable laws

Communication with and the training of downline members must not, however, violate Sections 3.1 and/or 3.2 (regarding the development of member-produced sales aids and promotional materials.) In cases where an upline is not able to provide an accurate answer, they are responsible for referring the inquiring member to the appropriate support channels, including other members or uplines, as well as the Company's support and compliance departments.

4.2.2 Increased Training Responsibilities

As a member progresses through the various levels of leadership, they will become more experienced in sales techniques, product knowledge, and understanding of the Company's program, products, and services. These members will be called upon to share this knowledge with lesser experienced members within their organization.

4.2.3 Ongoing Sales Responsibilities

Regardless of their level of achievement, members have an ongoing obligation to continue to personally promote sales through the generation of new customers and through servicing their existing Customers and Distributors.

4.2.4 Failure to Fulfill Continuing Development Obligations.

If a member fails to fulfill their continuing development obligations as stated in Section 4.2 of this document, the company may enforce corrective actions such as disciplinary actions as listed in Section 8 of this document.

In extreme cases, where a member has failed to uphold their development obligations after being officially warned by the Company, the Company may withhold a percentage of any commissions or bonuses they earned from the organization that they failed to assist. At this time, the member will be given a specific timeframe in which they must resume their activity as a Company member and upline. Any withheld commissions under this policy will be

deemed as forfeited and the Company may use them at their discretion. The Company is under no obligation to pay back commissions forfeited under violations of this policy.

4.3 Non-disparagement

The Company wants to provide its members with the best products, Bonus Plan, and services in the industry. Accordingly, we value your constructive criticisms and comments. All such comments should be submitted in writing to the Compliance Department (compliance@conectivglobal.com).

While the Company welcomes constructive input, negative comments and remarks made in the field by a member about the Company, its products, or Bonus Plan serve no purpose other than to sour the enthusiasm of other members. For this reason, and to set the proper example for their downline, members must not disparage, demean, or make negative remarks about the Company, members, Company products, Bonus Plan, or Company directors, officers, consultants, Market Educators, or employees. Members that have left the Company may be subject to legal action if they are involved in disparaging and libelous efforts against the Company, its products, members, employees, etc.

4.4 Providing Documentation to Applicants

Members must provide the most current version of the Policies and Procedures, Replicated Website and Privacy Policy, Customer Terms and Conditions, and the Bonus Plan to individuals whom they are sponsoring to become members before the applicant creates an account or completes an online Distributor Agreement, or ensure that they have online access to these materials within five days of their enrollment.

SECTION 5: Sales Requirements

5.1 Product Sales

The Bonus Plan is based on the sale of Company products and services to end user consumers. Members must fulfill personal and Downline Organization sales requirements (as well as meet other responsibilities set forth in the Agreement) to be eligible for bonuses, commissions, and advancement to higher levels of achievement set forth in the Bonus Plan.

5.1.1 Executing a Sale

All membership sales are executed through the member's replicated website or the Company's business back office. All product payments are made by the purchasing member directly to the Company via the order process on the replicated website or the business back

office. Paper order forms may not be utilized under any circumstance. Current regulations regarding personal data and payment information must be protected according to Payment Card Industry (PCI) standards. A member will violate PCI standards if they are in the possession of payment information in paper form. Identity theft and credit card fraud continue to plague e-commerce and we have a commitment to the protection of individual data and full compliance with regulatory standards at all times.

In no instance shall a new customer pay a member directly for a membership. If a member is found to be accepting payment for sales of Company products and services, then both Company disciplinary and potentially criminal actions may be taken against that member.

5.1.2 Redirection of Customer Funds & Sales Misrepresentation

If a member enrolls a new customer and then accepts payment directly and further misleads the new customer that they are an active customer of the Company, and then proceeds to re-distribute Company Trade alerts to those new customers without the company receiving customer's payment then that member will face immediate cancellation of their account and/or distributor agreement (if applicable) and face criminal proceedings due to violation of state and federal laws. The Company will prosecute any member who has been found to be committing criminal and fraudulent actions against another using the Company as the vehicle to commit such fraud. In all communications with customers, members must adhere to the terms outlined in Section 3.7 of this document.

5.2 No Territory Restrictions

There are no exclusive territories granted to anyone.

SECTION 6: Bonuses and Commissions

6.1 Bonus and Commission Qualifications

A member must be active and in compliance with these policies and with the Agreement to qualify for bonuses and commissions. All members who comply with these policies and with the terms of the Distributor Agreement (if applicable), shall be eligible to receive their earned commissions and bonuses in accordance with the terms and qualifications outlined in the most current official Company Bonus Plan. The minimum amount for which the Company will issue a commission payment is Twenty-Five Dollars - \$25.00.

Earned commissions and bonuses will be **paid on a weekly basis (usually each Friday). Commissions paid on a given week are for bonuses and commission earned two weeks prior. In other words, if a member earns a commission or bonus, such commission or bonus will be paid on or around the Friday after the 2-week mark from the date the commission or bonus was earned.** Delays to the actual payout date happen for a variety of reasons

including but not limited to: bank holidays, demand for audit due to irregularities in volume and activities identified in the network, technology issues, or external audit to name a few.

In an effort to facilitate membership renewals, the Company will set up an automatic reserve on every account that has earned commissions/bonuses. This reserve will hold an amount equal to the specific Member's monthly membership renewal cost. This reserve allows eligible commissions/bonuses to be applied towards the monthly membership renewal. For example, if a Member's monthly membership renewal cost is \$174.99, a reserve equal to \$174.99 will be held. If a member wishes to not have this automatic reserve set up on their account, please contact the support team and we will have that removed.

All bonuses and commissions will be paid to the member via the payment system in effect at the time. If a member loses access to their third-party wallet, bank account or other payout account, the Company is not responsible for re-issuance of these payments. It is the sole responsibility of the member to ensure their payout account is up to date, accurate, and accessible.

6.2 Adjustment to Bonuses and Commissions

6.2.1 Adjustments for Returned Products, Cancelled Services, and Inactivity

Members receive bonuses, commissions, or overrides based on the product volume generated by actual sales of products and services to end user consumers. When a service is cancelled, or a product is returned to the Company for a refund, any of the following may occur at the Company's discretion:

1. The bonuses, commissions, or overrides attributable to the returned product(s) or cancelled service will be deducted from payments to the member and upline members who received bonuses, commissions, or overrides on the sales of the refunded product(s) or cancelled service, in the month in which the refund is given, and continuing every pay period thereafter until the commission is recovered;
2. The member or upline member who earned bonuses, commissions, or overrides based on the sale of the returned product(s) or cancelled service will have the corresponding points deducted from their Group Volume in the next month and all subsequent months until it is completely recovered; or (3) the bonuses, commissions, or overrides attributable to the returned product(s) or cancelled service may be deducted from any refunds or credits to the member who received the bonuses,

commissions, or overrides on the sales of the refunded product(s) or cancelled service.

3. The Company reserves the right to remove current volumes and deduct any amount of previously paid commissions or bonuses stemming from illegitimate volume acquisition within the previous twelve (12) months, including volumes described in Section 3.18, from current commission payouts and continue deductions from future payouts thereafter until the commissions/bonuses are recovered from the Affiliates who received bonuses and commissions on illegitimate volumes.
4. In the event a commission payment requires any kind of adjustment, as reported by members or identified by the company, all elements of the adjustment will be reviewed and verified by the company; which may require additional information from any or all parties involved. **Once a full review has been completed, the adjustment will be paid within thirty (30) days of the company's final verification date.**
5. The process for submitting an adjustment or for notifying the company of an error in bonus payment requires the member to send an email to: support@conectivglobal.com with a description of the bonus/commission error and any supporting documentation available.
6. Members must be active and in compliance with all policies and procedures as well as the Agreement (if applicable) to qualify for bonuses and commissions. A customer or distributor will be considered active if they have made a payment toward their membership renewal fee within the last month or if they have generated a minimum of \$30 in referral/renewal bonuses within the last rolling 4-week period. If a customer or distributor has not met one of the two activity requirements within the last calendar month, they will be considered inactive and they will be given 60 days to claim any earned commissions. Commissions that are not claimed within 60 days from the date the account became inactive will be deemed forfeited regardless of the circumstances. This includes any amount in the account's reserve. If a member wishes to close their account, they should request their reserve be paid out to avoid any forfeiture at the end of the 60 day inactivity period.
7. Members that remain active may not have more than \$25,000 USD of earned and unclaimed commissions. If a member has more than \$25,000 USD in unclaimed commissions, the member will be given 60 days to claim such commissions. If a member fails to claim such commissions, the amount above \$25,000 will be forfeited regardless of the circumstances. For example, if a member has \$25,000 in unclaimed commissions and the member earns an additional \$2000 in commissions and fails to claim such commissions within 60 days from passing the \$25,000 threshold, the

member will forfeit \$2,000 in commissions (the amount above \$25,000). If the member then becomes inactive, the terms listed in Item 6 of this section will apply.

6.2.2 Hard Copy Commission Checks

The Company pays commissions via electronic payment using an electronic wallet or other electronic means of cash transfer. A member may request a hardcopy check, however there will be a \$25.00 processing fee to issue a hardcopy check. If a check is lost, a replacement check will cost \$50.00 due to banking and administrative fees.

6.2.3 Tax Withholdings

If a member fails to submit a W-9 or any other required tax form, the Company may elect to deduct the necessary withholdings from the Distributor's commission checks as required by law or report income via Form 1099 in excess of \$600 annually with all information available within the member's account.

6.2.4 Maximum Payout 65% Cap Rule

The Company commits to paying up to a maximum of 65% of Sales Volume generated by our subscribers to our member organization. To ensure the long-term viability of the Company and to protect future opportunities for our members, the Company must limit the amount of total commission payout to a maximum percentage. If the total payout is above the 65% cap an adjustment to the bonus payout will be made to bring the payout in line with the 65% cap rule. This reduction will be applied equally and unilaterally to all bonus payouts of all members.

6.3 Reports

All information provided by the Company in downline activity reports, including but not limited to personal and group sales volume (or any part thereof), and down line sponsoring activity is believed to be accurate and reliable. Nevertheless, due to various factors including but not limited to the inherent possibility of human, digital, and mechanical error; the accuracy, completeness, and timeliness of orders; denial of credit card and electronic check payments; returned products; credit card and electronic check chargebacks; the information is not guaranteed by the Company or any persons creating or transmitting the information.

ALL PERSONAL AND GROUP SALES VOLUME INFORMATION IS PROVIDED "AS IS" WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OR REPRESENTATIONS OF ANY KIND WHATSOEVER. IN PARTICULAR, BUT WITHOUT LIMITATION THERE SHALL BE NO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR USE, OR NON-INFRINGEMENT.

TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, THE COMPANY AND/OR OTHER PERSONS CREATING OR TRANSMITTING THE INFORMATION WILL IN NO EVENT BE LIABLE TO ANY MEMBER OR ANYONE ELSE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES THAT ARISE OUT OF THE USE OF OR ACCESS TO PERSONAL AND/OR GROUP SALES VOLUME INFORMATION (INCLUDING BUT NOT LIMITED TO LOST PROFITS, BONUSES, OR COMMISSIONS, LOSS OF OPPORTUNITY, AND DAMAGES THAT MAY RESULT FROM INACCURACY, INCOMPLETENESS, INCONVENIENCE, DELAY, OR LOSS OF THE USE OF THE INFORMATION), EVEN IF THE COMPANY OR OTHER PERSONS CREATING OR TRANSMITTING THE INFORMATION SHALL HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE FULLEST EXTENT PERMITTED BY LAW, THE COMPANY, OR OTHER PERSONS CREATING OR TRANSMITTING THE INFORMATION SHALL HAVE NO RESPONSIBILITY OR LIABILITY TO YOU OR ANYONE ELSE UNDER ANY TORT, CONTRACT, NEGLIGENCE, STRICT LIABILITY, PRODUCTS LIABILITY OR OTHER THEORY WITH RESPECT TO ANY SUBJECT MATTER OF THIS AGREEMENT OR TERMS AND CONDITIONS RELATED TO THERE.

ACCESS TO AND USE OF THE COMPANY ONLINE AND BACK-OFFICE REPORTING SERVICES AND YOUR RELIANCE UPON SUCH INFORMATION IS AT YOUR OWN RISK. ALL SUCH INFORMATION IS PROVIDED TO YOU "AS IS". IF YOU ARE DISSATISFIED WITH THE ACCURACY OR QUALITY OF THE INFORMATION, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USE OF AND ACCESS TO THE COMPANY REPORTING SERVICES AND YOUR RELIANCE UPON THE INFORMATION.

SECTION 7: Product Guarantees, Repurchase and Rescission

7.1 Product and Purchase Rescission

Federal and state law requires that members notify their customers that they have **three** (3) business days (Five (5) business days for Alaska residents and fifteen (15) business days for Montana residents) to rescind their purchase for a full refund. Saturday is a business day; Sundays and legal holidays are not business days. Members **MUST** verbally inform their customers of this right; they **MUST** refer the customer to the original invoice provided at time of order along with the notice of right to cancel that the customer agreed to at time of purchase.

7.2 Product Guarantee and Refund Policy

7.2.1 Product Guarantee

The Company, through its members, offers a 100% fourteen (14) day money-back satisfaction guarantee to all new members. Members must submit their cancellation and refund request in writing to support@conectivglobal.com or via the ticketing system within

ten days of their product purchase date. The cancellation and refund request must be sent from the email address linked to the customer's Conectiv account.

Every member is bound to honor the product guarantee. It should be noted that the product guarantee is more generous than the state/federal right to rescind stated in Policy 7.1. In all matters, the fourteen-day product guarantee should be quoted to new customers with the only exception being Montana residents who have fifteen days. If a member wishing to cancel contacts the upline member asking for a cancellation and/or refund, the upline member must promptly refer the cancelling member to the Company's support team.

7.2.2 Montana Residents

A Montana resident may cancel his or her account and/or Distributor Agreement within fifteen (15) days from the date of enrollment, for a full refund within such a time period. The cancellation and refund request must be sent from the email address linked to their Conectiv account.

7.2.3 Refund Policy after Fourteen Days

If the member cancels **after** fourteen (14) days (15 days in Montana), they **will not** receive a refund (partial or otherwise). We will cancel their membership and they will no longer be billed. Access to the member site will be in place until their membership billing period ends.

7.3 Stop Payment Requests and Payment Reissue

If a member requests a stop payment of funds and or the reissue of payment, the Company will assess a \$50 processing fee each time to facilitate bank charges and administration expense.

SECTION 8: Dispute Resolution & Disciplinary Proceedings

8.1 Disciplinary Sanctions

Violation of the Agreement, these Policies and Procedures, violation of any common law duty, including but not limited to any applicable duty of loyalty, any illegal, fraudulent, deceptive or unethical business conduct, or any act or omission by a member that, in the sole discretion of the Company may damage its reputation or goodwill (such damaging act or omission need not be related to the member's account or Distributor business), may result, at the sole discretion of the Company, in one or more of the following corrective measures:

- Issuance of a written warning or admonition;
- Requiring the member to take immediate corrective measures;
- Imposition of a fine, which may be withheld from bonus and commission checks; • Loss of rights to one or more bonus and commission checks;
- The Company may withhold from a member all or part of the member's bonuses and commissions during the period that the Company is investigating any conduct allegedly violating the Agreement.
- If a member's account and/or business is canceled for disciplinary reasons, the member will not be entitled to recover any commissions withheld during the investigation period;
- Suspension of the individual's account and/or Distributor Agreement for one or more pay periods;
- Permanent or temporary loss of, or reduction in, the current and/or lifetime rank of a member (which may subsequently be re-earned by the member);
- Transfer or removal of some or all of a member's downline members from the offending member's downline organization;
- Involuntary termination of the offender's account and/or Distributor Agreement;
- Suspension and/or termination of the offending member's Replicated website and business back-office access;
- Withhold or Reduce the amount of payment for all or any part of Commissions or Bonuses stemming from sales or volumes within all or any part of your Organization. Withholdings may include, at the sole discretion of the company, specific percentages of payouts for specific time periods. Example: 10% withholding for 3 months; or 50% withholding for 1 month.
- Any other measure expressly allowed within any provision of the Agreement or which the Company deems practicable to implement and appropriate to equitably resolve injuries caused partially or exclusively by the member's policy violation or contractual breach.

In situations deemed appropriate, the Company may institute legal proceedings for monetary and/or equitable relief. In criminal matters, the Company will assist federal and state authorities in prosecution to the fullest extent of the law.

8.2 Grievances and Complaints

When a member has a grievance or complaint with another member regarding any practice or conduct in relationship to their respective member businesses, the complaining member should first report the problem to his or her Sponsor who should review the matter and try to resolve it with the other party's upline sponsor. If the matter involves interpretation or violation of Company policy, it must be reported in writing to the Compliance Department at the Company (compliance@conectivglobal.com). The Compliance Department will

review the facts and attempt to resolve it although the Company urges the members to resolve these matters independent of Company involvement as a matter of basic responsibility of the members as stated in these policies as well as in the Distributor Agreement.

Members who Intentionally or knowingly fail to properly report policy violations on the basis of perceived personal benefit from the violation are subject to disciplinary action. The company deems the purposeful failure to report violations for personal benefit as a form assisting in or perpetuating the violation itself and retains the right to apply disciplinary sanctions as it deems necessary. Any member who initially fails to properly report violations for perceived personal benefit, but then later reports the violation after personally determining the situation no longer offers them a perceived personal benefit, may also face disciplinary sanctions as outlined in Section 8.1 of this documentation.

In order to prevent the disruption of ongoing business activities of the Company and members, the company will not act on any alleged policy violations if no written complaints are received within two (2) years of the first occurrence of the alleged violation. All complaints and reports of policy violations MUST be submitted to the company in a timely manner.

8.3 Mediation

Prior to instituting an arbitration, the parties shall meet in good faith and attempt to resolve any dispute arising from or relating to the Agreement through non-binding mediation. One individual who is mutually acceptable to the parties shall be appointed as mediator. The mediation shall occur within 60 days from the date on which the mediator is appointed. The mediator's fees and costs, as well as the costs of holding and conducting the mediation, shall be divided equally between the parties. Each party shall pay its portion of the anticipated shared fees and costs at least 10 days in advance of the mediation. Each party shall pay its own attorney's fees, costs, and individual expenses associated with conducting and attending the mediation. Mediation shall be held in the City of Salt Lake City, Utah, and shall last no more than two business days.

8.4 Arbitration

If mediation is unsuccessful, any controversy or claim arising out of or relating to the Agreement, or the breach thereof, shall be settled by arbitration. The Parties waive all rights to trial by jury or to any court. The arbitration shall be filed with, and administered by, the American Arbitration Association ("AAA") or JAMS Endispute ("JAMS") under their respective rules and procedures. The *Commercial Arbitration Rules and Mediation Procedures* of the AAA are available on the AAA's website at www.adr.org. The *Streamlined Arbitration Rules &*

Procedures are available on the JAMS website at www.jamsadr.com. Copies of AAA's *Commercial Arbitration Rules and Mediation Procedures* or JAM's *Streamlined Arbitration Rules & Procedures* will also be emailed to members upon request to the Compliance Department (compliance@conectivglobal.com).

Notwithstanding the rules of the AAA or JAMS, the following shall apply to all Arbitration actions:

1. The Federal Rules of Evidence shall apply in all cases;
2. The Parties shall be entitled to all discovery rights permitted by the Federal Rules of Civil Procedure;
3. The Parties shall be entitled to bring motions under Rules 12 and/or 56 of the Federal Rules of Civil Procedure;
4. The arbitration shall occur within 180 days from the date on which the arbitrator is appointed, and shall last no more than five business days;
5. The Parties shall be allotted equal time to present their respective cases, including cross-examinations.

All arbitration proceedings shall be held in Salt Lake City, Utah. There shall be one arbitrator selected from the panel that the Alternate Dispute Resolution service provides. Each party to the arbitration shall be responsible for its own costs and expenses of arbitration, including legal and filing fees. The arbitration shall occur within 180 days from the date on which the arbitration is filed and shall last no more than two business days. The parties shall be allotted equal time to present their respective cases. The decision of the arbitrator shall be final and binding on the parties and may, if necessary, be reduced to a judgment in any court of competent jurisdiction. This agreement to arbitrate shall survive the cancellation or termination of the Agreement.

The parties and the arbitrator shall maintain the confidentiality of the entire arbitration process and shall not disclose to any person not directly involved in the arbitration process:

1. The substance of, or basis for, the controversy, dispute, or claim;
2. The content of any testimony or other evidence presented at an arbitration hearing or obtained through discovery in arbitration;
3. The terms or amount of any arbitration award;
4. The rulings of the arbitrator on the procedural and/or substantive issues involved in the case.

Notwithstanding the foregoing, nothing in these Policies and Procedures shall prevent either party from applying to and obtaining from any court having jurisdiction a writ of attachment,

a temporary injunction, preliminary injunction, permanent injunction or other relief available to safeguard and protect its intellectual property rights, and/or to enforce its rights under the non-solicitation provision of the Agreement.

8.5 Governing Law, Jurisdiction and Venue

Jurisdiction and venue of any matter not subject to arbitration shall reside exclusively in Salt Lake County, State of Utah. The Federal Arbitration Act shall govern all matters relating to arbitration. The law of the State of Utah shall govern all other matters relating to or arising from the Agreement.

8.5.1 Louisiana Residents

Notwithstanding the foregoing, and the arbitration provision in Section 9.4, residents of the State of Louisiana shall be entitled to bring an action against the Company in their home forum pursuant to Louisiana law.

SECTION 9: Payments

9.1 Restrictions on Third Party Use of Credit Cards & Checking Account Access

A member shall not permit other members to use his or her credit card, or permit debits to their checking accounts, to enroll or to make purchases from the Company. **The Company will only make payment to the account that is registered to the member in the name of the member.**

9.2 Sales Taxes

The Company is required to charge sales taxes on all purchases made by members, and remit the taxes charged to the respective states. Accordingly, the Company will collect and remit sales taxes on behalf of members, based on the suggested retail price of the products, according to applicable tax rates in the state or province to which the shipment is destined. If a member has submitted, and the Company has accepted, a current Sales Tax Exemption Certificate and Sales Tax Registration License, sales taxes will not be added to the invoice and the responsibility of collecting and remitting sales taxes to the appropriate authorities shall be on the member. Exemption from the payment of sales tax is applicable only to orders which are shipped to a state for which the proper tax exemption papers have been filed and accepted. Applicable sales taxes will be charged on orders that are drop shipped to another state. Any sales tax exemption accepted by the Company is not retroactive. The current membership services are exempt from sales tax according U.S. tax laws. This is subject to change at any time and should our membership services be deemed taxable by the U.S.

Internal Revenue Service, the full provisions of this Section 10.2 will immediately go into effect. VAT taxes are charged for membership products and services in countries outside the U.S.

SECTION 10: Inactivity and Cancellation

10.1 Effect of Cancellation

All members who remain active and comply with the terms of the Distributor Agreement (if applicable) and these Policies and Procedures shall receive commission and bonus payments in accordance with the Bonus Plan, if qualified. A member's bonuses and commissions constitute the entire consideration for the member's efforts in generating sales and all activities related to generating sales of products and services. Following a member's non-renewal of his or her Distributor Agreement (if applicable), cancellation for inactivity, or voluntary or involuntary cancellation of his or her account and/or Distributor Agreement (all of these methods are collectively referred to as "cancellation"), the former member shall have no right, title, claim or interest to the marketing organization which he or she operated, or any commission or bonus from the sales generated by the organization.

A member whose account or business is cancelled will lose all rights as a member and/or Distributor. This includes the right to sell the Company products and services and the right to receive future commissions, bonuses, or other income resulting from the sales and other activities of the member's former downline sales organization. In the event of cancellation, members agree to waive all rights they may have, including but not limited to property rights, to their former downline organization and to any bonuses, commissions or other remuneration derived from the sales and other activities of his or her former downline organization.

Following a member's cancellation of his or her account and/or Distributor Agreement, the former member shall not hold himself or herself out as a Conectiv member and/or an Authorized Distributor and shall not have the right to sell the Company's products or services. A member whose business is canceled shall receive commissions and bonuses only for the last full pay period he or she was active prior to cancellation (less any amounts withheld during an investigation preceding an involuntary termination and assuming that there were no policies violated prior to such cancellation).

10.2 Cancellation Due to Inactivity

10.2.1 Failure to Meet Bonus Plan Requirements

If a member remains inactive for six (6) consecutive months, his or her account and/or Distributor Agreement may be cancelled due to inactivity at the discretion of the company. A member will be considered active if they have made a payment toward their membership within the last calendar month or if they have generated a minimum of \$30 in

referral/renewal bonuses within a calendar month. If a customer or distributor has not met one of the two activity requirements within the last calendar month, they will be considered inactive

10.3 Involuntary Cancellation

A member's violation of any of the terms of these policies and/or the Agreement, including any amendments that may be made by the Company in its sole discretion, may result in any of the sanctions listed in Section 8.1, including the involuntary cancellation of his or her account and/or his or her Distributor Agreement. Cancellation shall be effective on the date on which written notice is mailed, emailed, faxed, or delivered to the Distributor's last known address, email address, or fax number, or to his/her attorney, or when the members receives actual notice of cancellation, whichever occurs first.

The Company reserves the right to terminate all accounts and/or Distributor Agreements upon thirty (30) days written notice in the event that it elects to: (1) cease business operations; (2) dissolve as a corporate entity; or (3) terminate distribution of its products/services via direct selling.

10.4 Voluntary Cancellation

As a member, you have the right to cancel at any time, for any reason. Cancellation must be submitted in writing to the Company at its principal business address, via Support Ticket or email to support@conectivglobal.com. The written notice must include the member's signature, printed name, address, and Account ID Number. Cancellations must be in writing via hardcopy or via US mail delivery or electronic transmission (email to the support team) to the company.

If the member wishes to re-enroll, they must wait 6 months to enroll with a different enroller. Should they wish to re-enroll with their original enroller, they may do so at any time but will not be able to regain their position and organization within the Company. The Company reserves the right to "reactivate" a previously cancelled account per the member's request under special circumstances.

10.5 Non-renewal

A Distributor may also voluntarily cancel his or her Distributor Agreement by failing to renew the agreement on its anniversary date. The Company may also elect not to renew a Distributor's Agreement upon its anniversary date.

10.6 Exceptions to Activity Requirements

10.6.1 Maternity

A pregnant member shall be exempt from meeting the Bonus Plan minimum qualifications for a period of four months following the birth of a child.

10.6.2 Military Deployment

Military personnel shall be exempt from meeting the Bonus Plan minimum qualifications for the full duration of the deployment and one full calendar month thereafter while deployed in active military service.

SECTION 11: Definitions

These definitions are provided to support the information contained in these Policies and Procedures. All Bonus Plan definitions are not included in this document and a member must refer to the in-place Bonus Plan for complete definitions. If there is a conflict between the Bonus Plan description and the definitions defined in this Section 11, the in-place Bonus Plan will prevail.

Active Member: An account holder who purchases Company products/services and whose membership has been paid for the current month.

Active Distributor: A Distributor who satisfies the minimum Bonus Plan requirements, as set forth in the Company Bonus Plan, to ensure that he or she is eligible to receive bonuses and commissions.

Active Rank: The term "active rank" refers to the current rank of a member, as determined by the Company Bonus Plan, for any pay period. Also referred to as "paid as rank". To be considered "active" relative to a particular rank, a member must meet the criteria set forth in the Bonus Plan for his or her respective rank. *(See the definition of "Rank" below.)*

Affiliated Party: A shareholder, customer, partner, manager, trustee, or other parties with any ownership interest in, or management responsibilities for a Business Entity.

Agreement: The contract between the Company and each member includes the Independent Distributor Agreement, the Policies and Procedures, the Bonus Plan, Replicated Website and Privacy Policy, Business Entity Form (where appropriate), and purchase terms and conditions all in their current form and as amended by the Company in its sole discretion. These documents are collectively referred to as the "Agreement."

Cancel: The termination of a member's account and/or business. Cancellation may be either voluntary, involuntary, through non-renewal or inactivity.

Customer: An individual who purchases Company products and services but who is not a participant in the Company Bonus Plan. Customers have access to a Replicated Website and business back office.

Distributor: A person or business entity that enrolls in the Company and completes the Distributor Upgrade process based on bonuses and commissions earned, and meets the requirements of the Bonus Plan. Distributors have access to a Replicated Website and business back office.

Downline Leg: Each one of the individuals enrolled immediately underneath you and their respective marketing organizations represents one “leg” in your marketing organization.

Enrolled Customer: A new customer who enters their order information, selects a membership package, and pays for that order via our on-line portal. If a new customer enters their information but does not pay for a product then they are not enrolled nor are they a customer.

Enroller: The member/distributor who signs you up via their replicated website or link to the Conectiv membership.

Enrollment Tree: Tracks the Enrollment relationships within your organization.

Household: Spouses, heads-of-household, and dependent family members residing in the same residence.

Immediate Household: Spouses, heads-of-household, and dependent family members residing in the same residence.

Level: The layers of downline members in a particular Member's Marketing Organization. This term refers to the relationship of a member relative to a particular upline member, determined by the number of members between them who are related by sponsorship. For example, if A sponsors B, who sponsors C, who sponsors D, who sponsors E, then E is on A's fourth level.

Marketing Organization: Another term for “downline.”

Member: An individual or company that has a Conectiv account. The term “member” refers and applies to both Customers and Independent Distributors.

Official Company Marketing Material: Literature, audio or video tapes, websites, and other materials developed, printed, published and/or distributed by the Company to its members.

Personal Production: The sales volume generated by the personal sales activity coordinated and effected by a member directly with an individual.

Personal Volume: The commissionable value of services and products purchased by: (1) a member (2) all personally enrolled members.

Placement Tree: Tracks the Placement relationships within your organization.

Rank: The “title” that a member holds pursuant to the Bonus Plan. “Title Rank” refers to the highest rank a member has achieved in the Bonus Plan at any time. “Paid As” rank refers to the rank at which a member is qualified to earn commissions and bonuses during the current pay period.

Recruit: For purposes of the Company's Conflict of Interest Policy (Section 4.10), the term “Recruit” means the actual or attempted sponsorship, solicitation, enrollment, encouragement, or effort to influence in any other way, either directly, indirectly, or through a third party, another member to enroll or participate in another multilevel marketing, network marketing or direct sales opportunity.

Registered External Website: A member's pre-approved personal website that is hosted by the member and has no official affiliation with the Company.

Replicated Website: A website provided by the Company to its members which utilizes website templates developed by the Company.

Sales: Sales of membership products/services to customers or Distributors.

Social Media: Any type of online media that invites, expedites or permits conversation, comment, rating, and/or user generated content, as opposed to traditional media, which delivers content but does not allow readers/viewers/listeners to participate in the creation or development of content, or the comment or response to content. Examples of Social Media include, but are not limited to, blogs, chat rooms, Facebook, Instagram Snap Chat, Twitter, LinkedIn, Delicious, and YouTube.

Sponsor: A member under whom an enroller places a new member. The Sponsor and Enroller may be the same person or different people.

Upline: This term refers to the account or members above a particular member in a sponsorship line up to the Company. Conversely stated, it is the line of sponsors that links any particular member to the Company.